

Insolvency protection for home, automobile and business insurance customers



2014 Annual Report

PACICC Mission

The mission of the Property and Casualty Insurance Compensation Corporation is to protect eligible policyholders from undue financial loss in the event that a member insurer becomes insolvent. We work to minimize the costs of insurer insolvencies and seek to maintain a high level of consumer and business confidence in Canada's property and casualty insurance industry through the financial protection we provide to policyholders.

PACICC Principles

- In the unlikely event that an insurance company becomes insolvent, policyholders should be protected from undue financial loss through prompt payment of covered claims.
- Financial preparedness is fundamental to PACICC's successful management support of insurance company liquidations, requiring both adequate financial capacity and prudently managed compensation funds.
- Good corporate governance, well-informed stakeholders and costeffective delivery of member services are foundations for success.
- Frequent and open consultations with members, regulators, liquidators and other stakeholders will strengthen PACICC's performance.
- In-depth P&C insurance industry knowledge – based on applied research and analysis – is essential for effective monitoring of insolvency risk.

Key accomplishments in 2014

- Influencing meaningful improvements in actuarial standards for provincially-supervised P&C insurers in particular, British Columbia's decision to adopt OSFI's Appointed Actuary Guideline.
- Publishing "Lessons learned from the failure of Canadian Millers' Mutual Insurance Company" – the eighth study in PACICC's Why insurers fail series – and distributing the paper to members and other stakeholders.
- Delivering a full, annual program for PACICC's Risk Officer's Forum, encompassing three in-person networking meetings and three webinars – supported by a membership of approximately 80 P&C insurance risk professionals.

Contents

Message from the Chair 2	2	PACICC board of directors	20
Message from the President 4			
The business environment 6	6	information	21
Financial statements)	Canada's insurance regulators	22
		PACICC member companies	24



FOR THE PERIOD 2015 TO 2017 PACICC's strategic plan focuses on three key priorities. In 2015, our work will focus on development of an extraordinary assessment mechanism to reduce the risk of contagion for PACICC members, should there be an extreme catastrophic event. In 2016, in collaboration with PACICC's stakeholders, we will undertake an examination of the full range of PACICC coverage and benefits, including the

current limit on refunds of unearned premiums. In 2017, PACICC will seek to develop liaison protocols with all insurance supervisory authorities in Canada.

Although rare, insurance company failures can and do occur. PACICC is committed to protecting consumer interests and minimizing the costs of any insurer insolvencies. We strive to maintain a high level of consumer and business confidence in Canada's P&C insurance industry through the financial protection we provide to policyholders.

Securing an Extraordinary funding mechanism

PACICC's existing funding model has worked as intended for more than 25 years to protect insurance consumers from financial hardship should their property and casualty insurance company become insolvent. However, our recent research

... our recent research shows that PACICC's current funding model could fail to protect consumers if a shock resulted in the failure of a large insurance company, or if multiple insurers were to become insolvent in the same year.

shows that PACICC's current funding model could fail to protect consumers if a shock resulted in the failure of a large insurance company, or if multiple insurers were to become insolvent in the same year. In such a scenario, PACICC could be confronted with serious liquidity problems and be unable to pay eligible policyholder claims on a timely basis. Moreover, PACICC's assessments on insurers could inadvertently create liabilities so large that otherwise healthy insurers could fail regulatory solvency tests.

PACICC's proposed priority for 2015 is thus to develop a funding mechanism for extraordinary situations so as to reduce the risk of contagion for PACICC members following an extreme catastrophic

event; to consult with members and other stakeholders to obtain input on the design and operation of the extraordinary funding mechanism; and to obtain regulatory and member approval for the mechanism.

Reviewing PACICC's coverage and benefits

By 2016 we believe it will be time to review PACICC's coverage and benefits. The last review, completed in 2007, resulted in one significant change being made – the limit on personal property coverage was increased to a maximum of \$300,000 per claim. (All other PACICC claims limits remained at a maximum of \$250,000).

PACICC has conducted research to help benchmark best practices of insurance guarantee funds in other jurisdictions and these studies will be continued during the coming year. The results of the research will inform our planned review of the full range of PACICC's coverage and benefits. Needless to say, consultations with key stakeholders (including insurance consumers, regulators and liquidators) will be part of the coverage and benefits review process.

Developing protocols with Canada's insurance regulators

PACICC will seek to develop protocols with all insurance supervisory authorities in Canada in order to ensure consistency of approach and to minimize potential gaps in the policyholder compensation program. Maintaining clear and effective working relationships with insurance regulators is key to PACICC being able to fulfill its

While PACICC maintains regular, proactive contact with OSFI and provincial and territorial insurance supervisors, there is additional benefit in documenting roles and responsibilities in the form of protocols.

mission to protect insurance policyholders – especially in the event of a member insolvency. While PACICC maintains regular, proactive contact with OSFI and provincial and territorial insurance supervisors, there is additional benefit in documenting roles and responsibilities in the form of protocols.

In closing, I want to extend my thanks the Corporation's Board of Directors for their counsel over the past year, and to Paul Kovacs and his management team at PACICC for their continuing diligence and high-quality work. PACICC remains focused on the

issues that matter most to consumers and to members. We are well-positioned for continuing success in the years ahead.

In the message that follows, President and CEO Paul Kovacs reviews PACICC's performance over the past year.



CANADA'S P&C INSURANCE INDUSTRY recorded a solid, if unspectacular, performance in 2014. Following the record-high severe weather-related losses incurred in 2013 (\$1.7 billion in claims from flood damage in southern Alberta alone) it was not surprising to see industry earnings recover this year. Return on equity for 2014, at 10.8 percent, was fully four percentage points higher than a year earlier. The improved performance – most evident in personal and

commercial property insurance – was not so much due to better underwriting as it was to recovering from the previous year's heavy catastrophe losses. Nonetheless, the industry's capitalization continued to strengthen – increasing 7.5 percent year-over-year to a total of \$44 billion. Correspondingly, the industry's MCT ratio rose 9 percentage points from a year earlier – to 254.4 percent. From a solvency perspective, PACICC welcomes the continued improvement in industry capitalization – which we view as a more sustainable metric, and one that provides a buffer against changing risks and other uncertainties that affect underwriting performance.

PACICC's main focus continues to be on preparedness – on our ability to protect policyholders in the event a member insurer becomes insolvent. Most recently, we have advocated that stronger actuarial standards be adopted by Canadian insurance regulators, consistent with the practices followed by OSFI and recommended by the IAIS. I'm pleased to report there has been material progress in this respect, notably

Most recently, we have advocated that stronger actuarial standards be adopted by Canadian insurance regulators, consistent with the practices followed by OSFI and recommended by the IAIS.

in British Columbia and in Alberta. In the year ahead, PACICC will work toward securing an extraordinary assessment mechanism to help the industry deal with potentially large financial demands that could result from a severe shock, with less risk of contagion.

PACICC's financial preparedness reached an important milestone in 2014. The Corporation's Compensation Fund – our chief source of liquidity in the early stages of an insolvency – reached a market value in excess of \$50 million. The Compensation Fund is a permanent source of liquidity for PACICC. If money is withdrawn from the Fund – for example, to refund unearned premiums to the policyholders of

an insolvent member company – it is repaid within a reasonable period of time (usually from general assessment monies). The Fund is governed by a conservative, Board-approved investment policy – with investments held mainly in highly-rated

government and corporate bonds. No equity investments are permitted. The Fund was established in 1997 with initial capitalization of \$30 million contributed by member companies.

Just over a year ago, PACICC launched a new initiative, the P&C insurance Risk Officer's Forum in Canada. I'm pleased to say that the Risk Officer's Forum has had

PACICC's financial preparedness reached an important milestone in 2014. The Corporation's Compensation Fund – our chief source of liquidity in the early stages of an insolvency – reached a market value in excess of \$50 million.

a successful first year, attracting approximately 80 members across the industry, including some 45 member insurance company CRO's. Building on this success, PACICC is planning a program of three in-person Forum meetings and three webinars for 2015.

In closing, I would like to thank our previous Board Chair, Fabian Richenberger, formerly of Northbridge Insurance, for his strong leadership – particularly in helping PACICC better manage significant enterprise risks like the potential impacts on insurer solvency from a severe earthquake. We will miss Fabi's contribution and wish him well in his new role. We were also

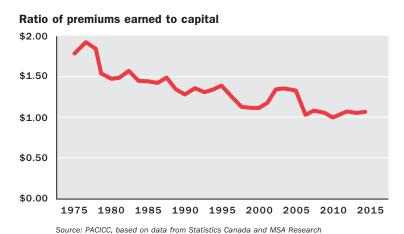
saddened to learn of the recent death of a former PACICC Board member, David Woolley, Jr. As President of the Atlantic Insurance Company, David served as a PACICC Director from 2006 to 2014.

Overall, I am pleased to report that PACICC remains well-prepared to respond to the needs of policyholders in the event that a member insurer becomes insolvent – and we are prudently managing a range of enterprise risks that the Board and management believe could potentially threaten that preparedness.

In *The business environment* section we take a more in-depth look at the P&C insurance industry's recent financial performance, including potential adverse impacts on insurer solvency.

A solid run of moderate profitability

Canada's P&C insurers have benefited from a sustained period of moderate earnings. This is important to PACICC because the majority of earnings have been retained by insurers, allowing companies to strengthen their capital base. In total, Canada's insurance industry has more than \$44 billion in capital. This is the most capital the industry has ever reported. A well-capitalized industry provides stability



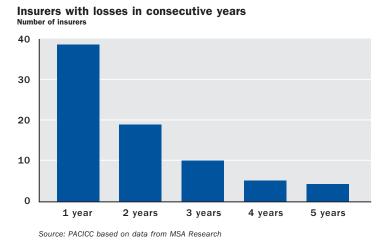
for insurance consumers. It also promotes healthy competition and attracts new entrants.

Insurers are using their capital base more conservatively than in the past. In 1975, for example, Canadian insurers wrote almost \$2 of premiums for each

dollar of capital. The long-term trend has seen this ratio decline to approximately \$1 of premiums for each dollar of capital held. All things being equal, the risk of an insurance company failing is lower than it was 20 years ago. This is good news for insurance consumers.

Industry averages don't tell the whole story

While the industry as a whole continues to report sustained profitability and capital growth, there are more than 200 insurers actively competing in Canada. There is a



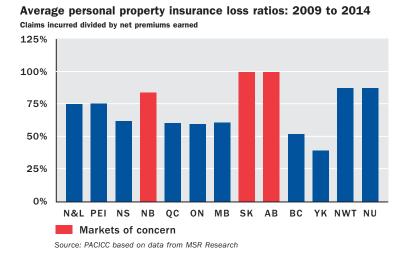
great disparity in the financial performance and health of individual insurers. PACICC regularly monitors insurers to assess the likelihood that they could fail. One warning sign of potential failure is sustained operating losses. There are several insurers

operating in Canada that have reported negative net income over the past three, four or even five years. These companies are eroding their capital base and may not be sustainable. PACICC monitors the financial results of individual insurers and works with regulators to ensure that consumers are protected.

Sustained high loss ratios in some provincial property insurance markets

One of the most important factors influencing differences in individual insurer profitability is the type of insurance they offer, and provinces in which they operate. Canada's insurance market is actually a collection of 10 provinces and three territories, each with its own insurance legislation, courts and regulators.

Traditionally homeowners' and commercial insurance markets in Canada have been healthy markets, with relatively low solvency risks. Property insurance earnings have provided a secure source of capital for insurers. However, there are several homeowners' insurance markets in Canada where claims costs exceed 70 percent of



the premiums collected. Claims costs at these levels almost always translate into unprofitable markets for insurers and represent a drain on capital. It is not uncommon for any single province or territory to experience a bad year. However, PACICC's analysis finds that five provinces and

two territories have experienced five bad years in a row. This suggests possible deeper problems in the marketplace.

Interprovincial differences in homeowners' claims paid have been due mainly to large storms causing damage in the Prairies and in Atlantic Canada. In Alberta, the average loss ratio for homeowners insurance for the past five years has been 98.9 percent. In Saskatchewan, the ratio averaged 99.3 percent. In New Brunswick, the five-year loss ratio averaged 83.0 percent – better than on the Prairies, but high compared to the other Atlantic provinces.

Results are similar in the commercial property insurance market. In Alberta, the five-year loss ratio for commercial property averaged 83.7 percent. In Saskatchewan, it was 88.0 percent. In Newfoundland and Labrador, it was 76.0 percent. These sustained high loss ratios are eroding the capital base of insurers operating primarily in these markets.

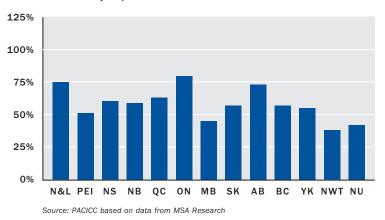
A significant factor in these poor underwriting results is the impact of increasingly frequent and severe natural catastrophes. Between 2009 and 2014, insurance claims resulting from extreme weather totalled more than \$8.5 billion in Canada. 2014 was the fifth straight year that catastrophic losses exceeded the \$1 billion mark. This is the new normal for Canada's insurance industry.

It is clear that property insurance is changing, with weather-related claims costs (water and wind) increasing as a proportion of total property claims. The problem is not so much that catastrophic losses are occurring. Rather, it is that insurers have not been able to accurately assess and measure the costs associated with severe weather risks so as to properly take account of them in pricing their products. PACICC believes that most insurers have the tools and expertise to remain solvent in the face of increasingly frequent and severe weather catastrophes – by using both pricing and reinsurance strategies to manage the risk and to maintain their claims-paying capacity.

Continued uncertainty in Ontario and Newfoundland auto insurance markets

Ontario auto insurance accounts for about a quarter of Canada's P&C insurance





market. There is uncertainty about whether insurers have legal clarity to accurately price this product, with recent studies showing that, at least in part, fraudulent claim practices and abuses of processes within the system are significantly

contributing to the high cost of auto insurance in Ontario. Moreover, government interference in setting insurance prices increases insolvency risk for insurers operating in that market.

In 2014, the Ontario government mandated a 15 percent reduction in premiums over a two-year period, with little in the way of cost-reducing reforms. Ontario drivers pay very high premiums for auto insurance relative to other provinces. With the strict prior approval system of rate regulation, the Government could force insurers to reduce rates. This continuing uncertainty makes it difficult for insurers operating in Ontario to accurately price and reserve the auto insurance product.

Auto insurance in Newfoundland and Labrador is another source of concern. Claims costs are rising faster than premiums. In 2014, the loss ratio rose to 86.4 percent. Product reforms appear unlikely. This market is currently unprofitable and is eroding the capital base of insurers operating there. Insolvency risk is elevated for insurers selling auto insurance in both Newfoundland and Ontario.

Outside of Ontario and Newfoundland, automobile insurance appears relatively stable – and may even be replacing property insurance as an earnings contributor to the industry's capital base.

Insolvencies come in clusters

Fortunately, no Canadian P&C insurers failed in 2014. It has now been more than a decade since an insurer was ordered to be wound up by a Canadian insurance regulator. While this may seem like a long period of calm, it is not uncommon for the insurance industry. Recent history shows that these periods of calm can be punctuated by clusters of insurer insolvencies.

	1980 to 1986	1990 to 1995	2000 to 2003
Number of insolvent P&C insurers	20	9	6
Number of policyholders affected	144,300	111,209	93,200

Source: PACICC

Long periods of calm create other risks. Because it has been more than a decade since a Canadian P&C insurer failed and was put into liquidation, we are coming upon a generation of insurance regulators and bankruptcy professionals who have never managed the unique process of liquidating a P&C insurer.

Looking ahead

From a solvency perspective, the outlook for Canada's P&C insurance sector is healthy. Most PACICC member insurers have a strong and healthy capital base supporting their operations. While significant variations in profitability and capital strength exist among companies, industry-wide measures show that the great majority of Canada's P&C insurers are prepared to face future challenges from a position of financial strength.



KPMG LLP
Chartered Accountants
333 Bay Street, Bay Adelaide Centre
Suite 4600
Toronto, Ontario M5H 2S5

Telephone (416) 777-8500 Fax (416) 777-8818 Internet www.kpmg.ca

INDEPENDENT AUDITORS' REPORT

To the Members of the Property and Casualty Insurance Compensation Corporation

We have audited the accompanying financial statements of the Property and Casualty Insurance Compensation Corporation, which comprise the statement of financial position as at December 31, 2014, the statements of comprehensive income, changes in equity and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the Corporation's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Corporation's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Property and Casualty Insurance Compensation Corporation as at December 31, 2014, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

Chartered Profesional Accountants, Licensed Public Accountants

March 10, 2015 Toronto, Canada

Statement of Financial Position

Years ended December 31, 2014 and December 31, 2013 (In thousands of dollars)

	December 31, 2014	December 31, 2013
Assets		
Cash (note 7)	\$20,081	\$18,899
Investments (note 7)	50,786	49,328
Accrued interest	271	292
Liquidation dividends receivable	54	_
Assessment receivable	153	105
Other receivables	33	32
Total assets	\$71,378	\$68,656
Liabilities:		
Trade and other payables	\$235	\$198
Provisions (note 6)	113	598
Total liabilities	348	796
Equity:		
Operations surplus	1,656	1,634
Liquidation surplus	18,290	16,447
Compensation Fund	51,084	49,779
Total equity	71,030	67,860
Total liabilities and equity	\$71,378	\$68,656

See accompanying notes to financial statements.

On behalf of the Board:

Lawrie Savage, Board Chair

Bruce Thompson, Director

Statement of Comprehensive Income

Years ended December 31, 2014 and December 31, 2013 (In thousands of dollars)

	2014	2013
venue from operations:		
Members assessments	\$1,319	\$1,326
Investment income	23	21
Funding from liquidations and others	194	193
	1,536	1,540
penses:		
Salaries and benefits	739	702
Research and other consulting	255	194
Premises	141	138
Investment management	80	78
Board of Directors	62	63
Legal fees	42	57
Corporate secretary and accounting services	45	45
Travel	40	40
Telephone and postage	22	25
Furniture and equipment	21	21
Printing and office supplies	21	15
Insurance	16	15
Bank	1	1
Miscellaneous	29	32
	1,514	1,426
cess (deficiency) of revenue over expenses – operations	22	114
quidations: (note 5(b)):		
Liquidation dividends	1,933	709
Investment income	181	175
Reversal of provisions for unclaimed funds from liquidation (note 8(d))		578
Claims recoveries (costs)	(308)	(149
Other	65	(299
	1,871	1,014
Excess (deficiency) of revenue over expenses – liquidations	_,	
Excess (deficiency) of revenue over expenses – liquidations mpensation Fund:	_,	
	1,277	1,162
mpensation Fund:		1,162 1,162

All income is attributable to members.

See accompanying notes to financial statements.

Statement of Changes in Equity

Years ended December 31, 2014, December 31, 2013 and December 31, 2012 (In thousands of dollars) $\,$

	Operations surplus	Liquidation surplus	Compensation Fund	Total
Balance, December 31, 2012	\$1,520	\$16,011	\$48,039	\$65,570
Comprehensive income (loss)	114	1,014	1,162	2,290
Transfer from liquidation to Compensation Fund	_	(578)	578	-
Balance, December 31, 2013	1,634	16,447	49,779	67,860
Comprehensive income	22	1,871	1,277	3,170
Transfer from liquidation to Compensation Fund (note 8(e))	_	(28)	28	_
Balance, December 31, 2014	\$1,656	\$18,290	\$51,084	\$71,030

See accompanying notes to financial statements.

Statement of Cash Flows

Years ended December 31, 2014 and December 31, 2013 (In thousands of dollars) $\,$

	2014	2013
Cash provided by (used in):		
Operating activities:		
Excess (deficiency) of revenue over expenses:		
Operations	\$22	\$114
Liquidations	1,871	1,014
Compensation Fund	1,277	1,162
Amortization of bond premium and discount	332	259
Change in accrued interest	21	34
Change in receivables	(103)	(29)
Change in trade and other payables	37	(11)
Change in provisions	(485)	(335)
Cash provided by operating activities	2,972	2,208
Investing activities:		
Maturity of investments	37,116	33,008
Purchase of investments	(38,906)	(34,870)
Cash used in investing actvities	(1,790)	(1,862)
Increase (decrease) in cash	1,182	346
Cash, beginning of year	18,899	18,553
Cash, end of year	\$20,081	\$18,899

See accompanying notes to financial statements.

Year ended December 31, 2014 (Tabular amounts in thousands of dollars)

The Property and Casualty Insurance Compensation Corporation ("PACICC" or the "Corporation") was incorporated under the provisions of the Canada Corporations Act on February 17, 1988 and operates as a non-profit organization. The objective of PACICC is to be available to make payments to insured policyholders in the event that a property and casualty insurer that is a member becomes insolvent. The Corporation's members include all licensed property and casualty insurers (other than farm mutuals) and all government-owned property and casualty insurers (other than those writing automobile insurance only) carrying on business in a participating jurisdiction. For a full description of the protection provided, reference should be made to PACICC's By-Laws and Memorandum of Operation.

The Corporation is domiciled in Canada. The address of the Corporation's registered office is 20 Richmond Street East, Suite 210, Toronto, Ontario, M5C 2R9.

The financial statements of the Corporation for the year ended December 31, 2014 include the funds of the Corporation.

1. Basis of preparation:

(a) Statement of compliance:

The financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board.

The financial statements for the year ended December 31, 2014 has been approved for issue by the Board of Directors on March 10, 2015.

(b) Funds:

The Corporation is funded by assessments levied on its members. Assessments are recognized on an accrual basis as revenue of the appropriate restricted funds. Investment income earned by the funds is recognized in the respective fund.

(c) Basis of measurement:

The financial statements of the Corporation have been prepared on a historical cost basis except for investments, which are carried at amortized cost.

(d) Functional and presentation currency:

These financial statements are presented in Canadian dollars, which is the Corporation's functional currency. Except as otherwise indicated, all financial information presented in Canadian dollars has been rounded to the nearest thousand.

(e) Use of estimates:

The preparation of the financial statements requires management to make estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the year. Actual results could differ from these estimates. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the year in which the estimate is revised.

(f) Liquidity format:

The Corporation presents its statement of financial position broadly in order of liquidity.

2. Significant accounting policies:

(a) Cash and cash equivalents:

Cash and cash equivalents are highly liquid investments composed of bank balances, overnight bank deposits and short-term investments carried at amortized cost.

(b) Bonds:

Bonds are carried at amortized cost. Interest income is recorded on an accrual basis using the effective interest method. Realized gains and losses and impairment losses are recognized immediately in income.

The fair values reported are based on a hierarchy that reflects the significance of the inputs making the measurements:

- Level 1 quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 inputs other than quoted prices included in Level 1
 that are observable for the asset or liability, either directly
 (i.e., as prices) or indirectly (i.e., derived from prices); and
- Level 3 inputs for the asset or liability that are not based on observable market data (unobservable inputs).

(c) Equipment:

Equipment is depreciated over three years on a straight-line basis based on its estimated useful life.

(d) Provisions:

A provision is recognized if, as a result of a past event, the Corporation has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The unwinding of the discount is recognized in profit or loss.

(e) Operating lease:

At inception of an arrangement, the Corporation determines whether such an arrangement is or contains a lease. A specific asset is the subject of a lease if fulfilment of the arrangement is dependent on the use of that specified asset. An arrangement conveys the right to use the asset if the arrangement conveys to the Corporation the right to control the use of the underlying asset.

All of the Corporation's leases are classified as operating leases and are not recognized in the Corporation's statement of financial position.

(f) Income taxes:

The Corporation is registered as a non-profit organization and, accordingly, is currently exempt from income taxes, provided certain requirements of the *Income Tax Act* (Canada) are met.

(g) Revenue recognition:

(i) Member assessments:

Member assessments are recognized as income when due. Assessments for members in liquidation are based on management's best estimate of the ultimate cost of the liquidation and are recorded in full in the year approved by the Board of Directors. The estimated ultimate cost of each liquidation is based upon projected future cash flows from its assets, settlement of its claims and the estimated liquidation expenses. While these estimates are updated as the liquidation progresses, it is possible that changes in future conditions surrounding the estimated assumptions could require a material change in the recognized amount. The liquidation assessment amount that is billed to member companies is the lesser of the assessment limit as set out in the By-Laws of the Corporation and management's estimate of the funding requirements of liquidation.

(ii) Liquidation dividends:

Liquidation dividends are recorded when notification of such is received from the liquidator. Refunds of previous member assessments are considered at this time. Any fund balance remaining will be refunded to members once the liquidator has been formally discharged by the court.

(iii) Interest income:

Interest income from debt securities, including bonds and debentures, is recognized on an accrual basis using the effective interest rate method.

3. New standards and interpretations not yet adopted:

IFRS 9 - Financial instruments:

In July 2014, an amended version of IFRS 9 Financial Instruments ("IFRS 9") was issued, which replaces IAS 39 Financial Instruments, and also the previously issued version of IFRS 9 that was adopted by PACCIC. IFRS 9 includes guidance on the classification and measurement of financial instruments, impairment of financial assets, and hedge accounting. Financial asset classification is based on the cash flow characteristics and the business model in which an asset is held. The classification determines how a financial instrument is accounted for and measured.

IFRS 9 also introduces an impairment model for financial instruments not measured at fair value through profit or loss that requires recognition of expected losses at initial recognition of a financial instrument and the recognition of full lifetime expected losses if certain criteria are met. A new model for hedge accounting aligns hedge accounting with risk management activities.

The revised IFRS 9 is effective for annual periods beginning on or after January 1, 2018. Management does not expect adoption of the revised standard will have a significant impact on PACICC's financial statements.

4. General and designated funds:

The following summarizes the assessment activity in the general funds and the open insolvencies:

(a) Operations Fund:

Administrative assessments are periodically levied against members to cover operating expenses not associated with a particular insolvency.

(b) Compensation Fund:

In 1997, the Board of Directors approved a Compensation Fund to provide for a permanent source of immediate funds in the event of any new insolvencies in the future. Members were assessed in 1998 and the amount was received in equal annual instalments over the three-year period from 1998 to 2000.

(c) Markham General Fund:

On July 24, 2002, a winding-up order was issued. PACICC member assessments for Markham General total \$22,891,298 to date, all of which was recognized prior to 2014. Claims paid to date by the liquidator total \$21,176,272 and liquidation dividends of \$15,382,309 have been received to date, of which \$1,782,968 was recognized in 2014. Provisions of nil (2013 - \$179,000) have been made for future claim payments.

(d) Canadian Millers' Fund:

On December 13, 2001, a winding-up order was issued. On January 2, 2002, the Board of Directors of PACICC approved and management levied an assessment of \$3,000,000 and approved that withdrawals of up to \$7,000,000 could be made from the Compensation Fund to pay unearned premiums and claims. Liquidation dividends of \$3,334,570 have been received to date, all of which was recognized prior to 2014. Claims paid to date by the Corporation total \$4,740,480.

(e) Reliance Fund:

In December of 2009, the liquidator for Reliance received court approval for the estate to pay dividends of 100% to creditors. As a result, the loan and services agreement between PACICC and the liquidator was terminated, along with any reserve on PACICC's general assessment capacity to back the former agreement. PACICC remains an inspector in the Reliance liquidation, but no longer has any financial obligations to the estate.

(f) GISCO Fund:

In 2000, the Board of Directors approved an assessment of \$5,000,000 and billed members \$3,500,000. The previously approved but unbilled assessment of \$1,500,000 was determined not to be required and was reversed in 2004. Claims paid to date by the Corporation total \$5,311,793. Liquidation dividends received to date total \$5,714,786 of which \$150,000 was recognized in 2014.

(g) Maplex Fund:

The Board of Directors approved an assessment of \$20,000,000 and billed members \$10,000,000 in each of 1995 and 1996. Liquidation dividends of \$19,024,266 have been received to date, all of which was received prior to 2014. The total claims paid to date by the Corporation amount to \$23,464,659. Refunds of \$5,275,969 were declared in 2008, of which all but \$75,148 has been distributed, and a further \$3,312,228 was refunded in 2011 (note 8(b) and (c)). In 2013, the 2008 undistributed funds of \$75,148 were transferred to the Compensation Fund (note 8(d)).

Year ended December 31, 2014 (Tabular amounts in thousands of dollars)

4. General and designated funds (continued):

(h) Hiland Fund:

In 1994, the Board of Directors approved an assessment of \$5,000,000. However, in accordance with PACICC By-Laws, \$4,289,038 was billed in total to the members to the end of 2000. Liquidation dividends of \$4,354,500 have been received to date. The previously approved but unbilled assessment of \$710,962 was determined not to be required and, hence, was reversed in 2000. Claims paid to date by the Corporation total \$6,600,946.

(i) Beothic Fund:

In 1993, an assessment in the amount of \$2,500,000 was authorized by the Board of Directors. However, in accordance with PACICC By-Laws, members were billed \$1,011,212 in that year. The \$1,488,788 previously approved but unbilled assessment was determined not to be required and, hence, was reversed in 1996. Claims paid to date by the Corporation total \$2,309,511. Dividends of \$2,070,297 have been received to date.

(j) Canadian Universal Fund:

The Board of Directors approved and billed a \$2,000,000

assessment in 1992. PACICC has paid several claims and the liquidator has reimbursed in full. Claims paid to date by the Corporation total \$527,085. No further claims are expected by the liquidator.

(k) Ontario General Fund:

In 1990, the Board of Directors approved an assessment of \$1,000,000, which was billed to the members. Claims paid to date by the Corporation total \$594,210. No further claims are expected by the liquidator.

(I) Advocate Fund:

In 1989, the Board of Directors approved an assessment of \$10,000,000, which was billed to the members. The progress of claims paid and liquidation dividends received resulted in a refund to members of \$6,000,000 in 1995 and a further \$1,638,758 was refunded in 2011 (note 8(c)). All PACICC claims have been paid and final liquidation dividends of \$3,520,934 were received in 1999. Claims paid by the Corporation total \$44,037,846. The court approved a discharge of the liquidator for Advocate in June 2007. PACICC has no further obligation to the estate.

5. Operating, Compensation and liquidation fund information:

(a) Statement of financial position as at December 31, 2014:

	Operating Fund	Compensation Fund	Liquidation refund	Canadian Millers'	GISCO	Maplex	Hiland	Beothic	Canadian Universal	Ontario General	Advocate	Markham General	Total
Assets													
Cash	\$1,023	\$44	\$145	\$823	\$2,644	\$34	\$696	\$248	\$841	\$633	\$14	\$12,936	\$20,081
Investments	-	50,786	-	-	-	-	-	-	-	-	-	-	50,786
Accrued interest	1	254	-	1	2	-	1	-	1	-	-	11	271
Assessment receivable	153	-	-	-	-	-	-	-	-	-	-	-	153
Interfund receivab	le 681	-	1	-	97	-	-	23	-	-	1	1	804
Other receivables	33	-	-	-	-	-	-	-	-	-	-	54	87
Total assets	\$1,891	\$51,084	\$146	\$824	\$2,743	\$34	\$697	\$271	\$842	\$633	\$15	\$13,002	\$72,182
Liabilities and Ed	quity												
Liabilities: Trade and other payables	\$ \$235	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$235
Interfund payables	-	-	18	155	15	34	110	-	22	23	15	412	804
Provisions	-	-	74	-	21	-	18	-	-	-	-	-	113
Total liabilities	235	-	92	155	36	34	128	-	22	23	15	412	1,152
Equity: Operations surplus	1,656	-	_	-	-	-	-	-	_	_	-	-	1,656
Liquidation surplus	-	-	54	669	2,707	-	569	271	820	610	-	12,590	18,290
Compensation surplus	-	51,084	-	-	-	-	-	-	-	-	-	-	51,084
Total equity	1,656	51,084	54	669	2,707	-	569	271	820	610	-	12,590	71,030
Total liabilities and equity	\$1,891	\$51,084	\$146	\$824	\$2,743	\$34	\$697	\$271	\$842	\$633	\$15	\$13,022	\$72,182

5. Operating, Compensation and liquidation fund information (continued):

(b) Revenue and expenses from liquidations for the year ended December 31, 2014:

	Liquidation refund	Canadian Millers'	GISCO	Maplex	Hiland	Beothic	Canadian Universal	Ontario General	Advocate	Markham General	Total
Revenue:											
Liquidation dividends	\$ -	\$ -	\$150	\$ -	\$ -	\$ -	\$ -	\$-	\$ -	\$ 1,783	\$1,933
Investment	2	8	27	-	7	2	9	6	-	120	181
Reversal of provisions for unclaimed funds from liquidations	-	-	-	-	-	-	-	-	-	-	-
	2	8	177	-	7	2	9	6	-	1,903	2,114
Expenses:											
Claims paid	-	-	-	-	-	-	-	-	-	511	511
Accrued claims	-	-	-	-	-	-	-	-	-	(203)	(203)
Expenses	3	18	9	-	5	-	1	4	-	(105)	(65)
	3	18	9	-	5	-	1	4	-	203	243
Net results from liqudations	\$(1)	\$(10)	\$168	\$ -	\$2	\$2	\$8	\$2	\$-	\$1,700	\$1,871

(c) Changes in liquidation surplus for the year ended December 31, 2014:

	Liquidation refund	Canadian Millers'	GISCO	Maplex	Hiland	Beothic	Canadian Universal	Ontario General	Advocate	Markham General	Total liquidation surplus
Balance, December 31, 2012	\$57	\$685	\$2,250	\$22	\$565	\$266	804	\$275	\$6	\$11,081	\$16,011
Comprehensive income (loss)	576	(6)	289	-	2	3	8	333	-	(191)	1,014
Transfer to Compensation Fund (note 8(d))	(578)	-	-	-	-	-	-	-	-	-	(578)
Balance, December 31, 2013	55	679	2,539	22	567	269	812	608	6	10,890	16,447
Comprehensive income (loss)	(1)	(10)	168	-	2	2	8	2	-	1,700	1,871
Transfer to Compensation Fund (note 8(e))	-	-	-	(22)	-	-	-	-	(6)	-	(28)
Balance, December 31, 2014	\$54	\$669	\$2,707	\$-	\$569	\$271	\$820	\$610	\$-	\$12,590	\$18,290

6. Provisions:

o. Trovisions.			Liquidations						
	Unclaimed refunds	GISCO	Maplex	Hiland	Markham General	Total			
Balance, December 31, 2012	\$652	\$21	\$-	\$18	\$242	\$933			
Claim reserves	-	-	-	-	49	49			
Liquidator expenses	-	-	-	-	194	194			
Reversal of provision for unclaimed funds from liquidations	(578)	-	-	-	-	(578)			
Balance, December 31, 2013	74	21	-	18	485	598			
Claim reserves	-	-	-	-	(203)	(203)			
Liquidator expenses	-	-	-	-	(282)	(282)			
Reversal of provision for unclaimed funds from liquidations	-	-	-	-	-	_			
Balance, December 31, 2014	\$74	\$21	\$ -	\$18	\$ -	\$113			

Year ended December 31, 2014 (Tabular amounts in thousands of dollars)

7. Financial instruments:

Carrying values and fair values

	December	31, 2014	December 31, 2013		
	Carrying value	Fair value	Carrying value	Fair value	
Cash	\$20,081	\$20,081	\$18,899	\$18,899	
Term deposits	5,873	5,891	5,306	5,331	
Bonds	44,913	45,551	44,022	44,409	
	\$70,867	\$71,523	\$68,227	\$68,639	

Cash, term deposits and bonds are recorded at amortized cost.

(a) Term deposits:

These investments have an aggregate carrying value of approximately \$5,873,000 (December 31, 2013 - \$5,306,000). Term deposits consist primarily of federal government short-term instruments with a maximum term to maturity of one year in an

institutional pool of assets. Included in these amounts are certain term certificates amounting to approximately \$169,000 (December 31, 2013 - \$169,000), with maturity terms over a year.

(h) Ronds

(b) Bolius.				Decem	ber 31, 2014	December 31, 2013	
	Remaini	Remaining term to maturity					
	Within 1 year	1 to 5 years	Over 5 years	Total carrying amount	Effective rates	Total carrying amount	Effective rates
Government	\$5,069	\$22,045	\$ 3,474	\$30,588	1.70% - 10.25%	\$27,515	1.70% - 10.25%
Corporate	301	14,024	-	14,325	2.28% - 4.78%	16,507	2.28% - 4.78%
	\$5.370	\$36.069	\$ 3.474	\$44.913	1.70% - 10.25%	\$44.022	1.70% - 10.25%

8. Refund to member companies:

- (a) On April 13, 2005, PACICC's Board of Directors authorized a refund from the proceeds of liquidation dividends to contributing members totalling \$19,880,520. This amount represented 80% of the total accumulated dividends recovered by PACICC from the estates of the following insolvent insurers: Advocate, Ontario General, Canadian Universal, Beothic, Hiland and Maplex.
 - As of December 31, 2011, PACICC had paid out \$19,516,296 from the total amount authorized for distribution of \$19,880,520. Of the residual amount of \$268,137, PACICC expects to pay out \$16,037 when instructions are received from several member companies on how to allocate the funds; the remaining amount of \$252,100 represents unclaimed refunds where PACICC is still in the process of determining ultimate ownership.
- (b) On November 1, 2006, PACICC's Board of Directors authorized a refund of \$5,275,969 from the proceeds of the Maplex liquidation. The amount distributed to date is \$5,200,821. The final \$75,148 will be distributed when instructions are received from several member companies on how to allocate the funds.
- (c) On November 8, 2011, PACICC's Board of Directors approved an additional refund of \$4,950,986 from the estates of Maplex (\$3,312,228) and Advocate (\$1,638,758) as these liquidations are now closed. Refunds of \$4,909,135 were distributed in December. The final \$41,851 is undistributed while management determines ultimate ownership.

- (d) As of December 31, 2013, the provisions for the undistributed funds from (a) (\$268,137), (b) (\$75,148),
 (c) (\$41,851) as well as unclaimed funds from these liquidations (\$192,862) totalling \$577,998 were reversed, and transferred to the Compensation Fund.
- (e) During 2014, the Board approved the transfer of the remaining funds the Maplex (\$22,000) and Advocated (\$6,000) liquidations to the Compensation Fund, as these liquidations have been wound-up and the amounts were deemed immaterial to distribute to membership.

9. Assessment capacity:

PACICC has the ability to make a maximum potential annual general assessment of members of 1.5% (2013 - 1.5%) of covered premiums written, which amounted to approximately \$770,550,000 in 2014 (2013 - \$744,430,000). As a result of the loan arrangement with the liquidators of Canadian Millers', \$3,000,000 of this assessment capacity is reserved for any possible obligations of the Canadian Millers' liquidation.

10. Equipment:

As at December 31, 2014, any equipment acquired by the Corporation had been fully amortized.

11. Commitments and contingencies:

(a) Legal:

In the normal course of business, the Corporation may be involved in various legal claims and other matters, the outcome of which is not presently determinable. In management's opinion, the resolution of any such matters would not have a material adverse effect on the financial condition of the Corporation.

(b) Lease:

In 2013, the Corporation renewed its lease for office premises for a period of five years ending December 31, 2017. The annual lease commitment is \$62,601.

12. Fair value disclosure:

- (a) The carrying values of financial assets and liabilities, other than bonds, approximate their fair values due to the shortterm nature of these financial instruments.
- (b) The Corporation uses a fair value hierarchy to categorize the inputs used in valuation techniques to measure fair value. The extent of the Corporation's use of quoted market prices (Level 1), internal models using observable market information as inputs (Level 2) and internal models without observable market information as inputs (Level 3) in the valuation of bond and equity investments, as well as derivatives, were as follows:

	Total
Level 1	\$ -
Level 2	45,551
Level 3	-
Total	\$45,551

13. Financial risk management:

(a) Credit risk:

Credit risk refers to the risk of financial loss from the failure of a counter party to honour its obligation to the Corporation. The only assets exposed to this type of risk are the investments held in the Compensation Fund and the funds on deposit with a financial institution. In order to minimize the exposure of risk, a comprehensive investment policy has been developed.

Generally, the Corporation's investment policy is to be as conservative as possible so as to protect its capital against undue financial and market risk while having ready access to the funds and increasing the value of the funds. The investments will be a mix of high quality fixed income securities and cash equivalent instruments. The funds cannot be invested in equities. The policy also includes composition limits, issuer type limits, quality limits, single issuer limits, corporate sector limits and time limits.

The breakdown of the bond portfolio by the higher of the Standard and Poors' and Moody's credit ratings as at December 31 is:

	December	December 31, 2014		December 31, 2013	
Credit rating	Carrying value	Percentage of portfolio	Carrying value	Percentage of portfolio	
AAA	\$30,844	68.7%	\$28,507	64.8%	
AA	14,069	31.3%	15,515	35.2%	
Total	\$44,913	100.0%	\$44,022	100.0%	

(b) Interest rate risk:

Interest rate risk is the potential for financial loss arising from changes in interest rates. Generally, the risk exposure for the Corporation is limited to the interest and dividend investment income which will be reduced during sustained periods of lower interest rates as higher yielding fixed income securities mature and the proceeds are reinvested at lower rates.

As at December 31, 2014, management estimates that an immediate hypothetical 1% move in interest rates, with all other variables held constant would impact the market value of bonds by approximately \$1,211,656 (2013 - \$1,163,516).

(c) Liquidity risk:

Liquidity risk is the risk of having insufficient cash resources to meet financial commitments. Liquidity requirements for the Corporation are met primarily by two sources. Daily operational expenses are met by an annual assessment to members of the Corporation at the beginning of each year as approved by the Board of Directors.

In the event a member company becomes insolvent and it is necessary for the Corporation to make payments to insured policy holders, the Corporation could use funds available in the Compensation Fund. The Corporation also has the ability to make a maximum annual general assessment of its members of 1.5% of covered premiums written, which amounted to approximately \$770,550,000 in 2014 (2013 - \$744,430,000).

As a result of the loan arrangement with the liquidators of Canadian Millers', \$3,000,000 of this assessment capacity is reserved for any possible obligations of the Canadian Millers' liquidation.

14. Remuneration:

Key personnel of the Corporation are members of the Board of Directors and senior executives. Remuneration paid to key personnel during the year includes the following expenses:

	2014	2013
Directors' fees	\$61	\$63
Salaries	529	525
Other benefits	76	69
	\$666	\$657

2014/15 Board

Lawrie Savage

Chair

President,

Lawrie Savage & Associates Inc.

Lea Algar

Chair,

General Insurance OmbudService

Jean-François Blais

President,

Intact Insurance Company

Robert Katzell

Vice-President and COO,

Alberta Motor Association Insurance

Company

Paul Kovacs

President and CEO,

PACICC

Ellen Moore

President,

Chubb Insurance Company of Canada

Bruce Thompson

Program Director,

Toronto Centre

Martin Thompson

Senior Vice-President,

RSA Canada

Board Committees

Audit

Bruce Thompson (Chair)

Jean-François Blais

Lawrie Savage

Martin Thompson

Governance and Human Resources

Lawrie Savage (Chair)

Lea Algar

Robert Katzell

Ellen Moore

PACICC staff and contact information

Paul Kovacs

President and Chief Executive Officer

Full-time staff

Jim Harries

Vice President, Operations

Grant Kelly

Chief Economist Vice President, Financial Analysis and Regulatory Affairs

Tracy Waddington

Manager, Administration

Address

20 Richmond Street East Suite 210 Toronto, Ontario M5C 2R9 Phone (416) 364-8677 Fax (416) 364-5889 www.pacicc.ca

Contract and part-time staff

Ron Bilyk

Governance, Risk Advisor

John Connor

Manager, Claims

Randy Bundus

Corporate Counsel

Provincial regulators

Carolyn Rogers

Superintendent and Chief Executive Officer Financial Institutions Commission of British Columbia 555 West Hastings Street Vancouver, British Columbia V6B 4N6

Tel: (604) 953-5300 Fax: (604) 953-5301 www.fic.gov.bc.ca

Mark Prefontaine

Superintendent of Financial Institutions
Province of Alberta Treasury
Department
402 Terrace Building,
9515 – 107 Street
Edmonton, Alberta T5K 2C3
Tel: (780) 427-8322

Fax: (780) 427-0752 www.finance.gov.ab.ca

Dave Wild

Superintendent of Insurance Saskatchewan Financial Services Commission 1919 Saskatchewan Drive, 6th Floor

Regina, Saskatchewan S4P 3V7

Tel: (306) 787-7881 Fax: (306) 787-9006 www.sfsc.gov.sk.ca

Jim Scalena

Superintendent of Financial Institutions Manitoba Department of Consumer and Corporate Affairs 405 Broadway Avenue, Suite 1115 Winnipeg, Manitoba R3C 3L6

Tel: (204) 945-2542 Fax: (204) 948-2268 www.gov.mb.ca

Brian Mills

Superintendent and Chief Executive Officer Financial Services Commission of Ontario 5160 Yonge Street, 17th Floor, Box 85 North York, Ontario M2N 6L9 Tel: (416) 250-7250

Fax: (416) 590-7070 www.fsco.gov.on.ca

Louis Morisset

Superintendent and Chief Executive Officer
Autorité des Marchés Financiers
Place de la Cité, Tour Cominar
2640, boulevard Laurier 8e étage
Québec, Québec G1V 5C1
Tel: (418) 525-7571
Fax: (418) 528-2791

Doug Murphy

www.lautorite.qc.ca

Superintendent of Insurance
Ministry of Finance
5151 Terminal Road, 7th Floor
P.O. Box 2271
Halifax, Nova Scotia B3J 1A1
Tel: (902) 424-6331
Fax: (902) 424-1298
www.gov.ns.ca/enla/fin/fininst.htm

Robert Bradley

Superintendent of Insurance
Office of the Attorney General
P.O. Box 2000
95 Rochford Street,
Shaw Building, 4th Floor
Charlottetown,
Prince Edward Island C1A 7N8
Tel: (902) 368-6478

Fax: (902) 368-5283 www.gov.pe.ca

Angela Mazerolle

Superintendent of Insurance
Department of Justice
P.O. Box 6000, Centennial Building
440 King Street
Fredericton, New Brunswick E3B 5H8

Tel: (506) 453-2512 Fax: (506) 453-7435 www.gnb.ca

Craig Whalen

Deputy Superintendent of Insurance
Department of Government Services
and Lands
Confederation Building, West Block
2nd Floor
P.O. Box 8700
St. John's, Newfoundland A1B 4J6

Tel: (709) 729-2570 Fax: (709) 729-4151 www.gov.nf.ca

Douglas Doak

Superintendent of Insurance
Division of Taxation and Assessment
Department of Finance
Government of Northwest Territories
3rd Floor, YK Centre Building
4822-48th Street
Yellowknife, Northwest Territories
X1A 3S3

Tel: (867) 873-7308 Fax: (867) 873-0325 www.fin.gov.nt.ca

Fiona Charbonneau

Superintendent of Insurance
Department of Community Services
P.O. Box 2703 (C-5)
Whitehorse, Yukon Y1A 2C6
Tel: (867) 667-5111
Fave (867) 667-3600

Fax: (867) 667-3609 www.gov.yk.ca

Dan Carlson

Superintendent of Insurance Department of Finance Government of Nunavut Iqaluit, Nunavut X0A 0H0

Tel: 1-800-316-3324 Fax: 1-867-979-4221 www.gov.nu.ca

Federal regulator

Jeremy Rudin

Superintendent
Office of the Superintendent
of Financial Institutions
255 Albert Street
Ottawa, Ontario K1A 0H2

Tel: (613) 990-7628 Fax: (613) 993-6782 www.osfi-bsif.gc.ca ACE INA Insurance

Affiliated FM Insurance Company AIG Insurance Company of Canada

Alberta Motor Association Insurance Company

Allianz Global Risks U.S. Insurance Company

Allstate Insurance Company

Allstate Insurance Company of Canada

Alpha, Compagnie d'assurances Inc.

American Bankers Insurance Company of Florida

American Road Insurance Company

Antigonish Farmers Mutual Insurance Company

Arch Insurance Company Ascentus Insurance Ltd. Aspen Insurance U.K. Ltd.

Associated Electric & Gas Insurance Services

Assurance Mutuelle des Fabriques de Montreal

Assurance Mutuelle des Fabriques de Quebec

AssurePro Insurance Company Limited

Atlantic Insurance Company Ltd.

Aviva Insurance Company of Canada

AXA Art Insurance Corporation

AXIS Reinsurance Company (Canadian Branch)

Assurance ACE INA

Corporation d'Assurances Affiliated FM Compagnie d'Assurance AIG du Canada

Alberta Motor Association Insurance Company

Compagnie d'Assurance Allianz Risques

Mondiaux É.-U.

Allstate, Compagnie d'Assurance

Allstate du Canada, Compagnie d'Assurance Alpha, Compagnie d'Assurances Inc. (L') American Bankers Compagnie d'Assurance

Générale de la Floride

Compagnie d'Assurance American Road

Antigonish Farmers Mutual Insurance Company

Compagnie d'assurance Arch Assurances Ascentus Itée (Les) Compagnie d'assurance Aspen UK

Services d'assurance associés électricité et gaz

Assurance Mutuelle des Fabriques de Montréal (L') Assurance Mutuelle des Fabriques de Québec (L')

AssurePro Insurance Company Limited
Atlantic Insurance Company Limited

Aviva, Compagnie d'Assurance du Canada

AXA Art Insurance Corporation AXIS Compagnie de Réassurance (succursale canadienne)

BCAA Insurance Corporation

Belair Insurance Company Inc. Berkley Insurance Company

Boiler Inspection and Insurance

Company of Canada

British Columbia Life & Casualty Company

BCAA Insurance Corporation

Compagnie d'assurance Belair Inc. (La)

Compagnie d'Assurance Berkley

Compagnie d'Inspection et d'Assurance Chaudières

et Machinerie (La)

British Columbia Life & Casualty Company

CAA Insurance Company (Ontario)

Canadian Direct Insurance Inc.

Canadian Farm Insurance Corporation

Canadian Northern Shield Insurance Company

Canassurance Compagnie d'Assurance

Generales Inc.

Carleton Mutual Insurance Company

La Capitale General Insurance

Certas Direct Insurance Company

CAA Insurance Company (Ontario)

Canadian Direct Insurance Inc.

Canadian Farm Insurance Corporation

Bouclier du Nord Canadien, Compagnie

d'assurance (Le)

Canassurance Compagnie d'Assurance

Generales Inc.

Carleton Mutual Insurance Company

Capitale Assurances Générales Inc. (La)

Certas direct, compagnie d'assurances

Certas Home and Auto Insurance Company Certas, compagnie d'assurances habitation et auto

Cherokee Insurance Company Cherokee Insurance Company

Chubb Insurance Company of Canada Chubb du Canada Compagnie d'Assurance

Clare Mutual Insurance Company Clare Mutual Insurance Company
Coachman Insurance Company Coachman Insurance Company

Continental Casualty Company Compagnie d'assurance Continental Casualty (La)

Co-operators General Insurance Company Compagnie d'Assurance Générale Co-operators (La)

Core Pointe Insurance Company La Compagnie d'Assurance CorePointe

Coseco Insurance Company Compagnie d'Assurance Coseco

CUMIS General Insurance Company Compagnie d'Assurance Générale CUMIS (La)

Darwin National Assurance Company

DAS Legal Protection Insurance

DAS Compagnie d'assurance de protection

juridique limitée

Desjardins General Insurance Inc. Desjardins Assurances Générales Inc.

Diamond First Insurance Ltd. Diamond First Insurance Ltd.

Dominion of Canada General Insurance Company Compagnie d'assurance générale Dominion

du Canada

Ecclesiastical Insurance Office PLC Société des Assurances Ecclésiastiques

Echelon General Insurance Company Échelon, Compagnie d'Assurances Générales

Economical Mutual Insurance Company Economical, Compagnie Mutuelle d'Assurance

Electric Insurance Company Compagnie d'assurance Electric
Elite Insurance Company Compagnie d'Assurances Élite (La)

Employers Insurance Company of Wausau Compagnie d'Assurances des Employeurs

de Wausau

Everest Insurance Company of Canada Compagnie d'Assurance Everest du Canada (La)

Factory Mutual Insurance Company Factory Mutual Insurance Company
FCT Insurance Company FCT Insurance Company Limited

Federal Insurance Company Compagnie d'assurances Fédérale

Federated Insurance Company of Canada Federated, compagnie d'assurances du Canada (La)
Federation Insurance Company of Canada Fédération Compagnie d'Assurance du Canada (La)
Fenchurch General Insurance Company Fenchurch Compagnie d'Assurance Générale

First North American Insurance Company Nord-Américaine, Première Compagnie d'Assurance (La)

Fortress Insurance Company Fortress Insurance Company

Fundy Mutual Insurance Company Fundy Mutual Insurance Company

General Reinsurance Corporation General Reinsurance Corporation

Germania Mutual Insurance Company Germania Mutual Insurance Company

Global Reinsurance Company Global Reinsurance Company

GMS Insurance Inc.

Gore Mutual Insurance Company Granite Insurance Company

Great American Insurance Company

Groupama S.A.

Groupe Estrie-Richelieu, compagnie d'assurance

Groupe Ledor

Guarantee Company of North America

Hartford Fire Insurance Company Ltd. HDI - Gerling America Insurance Company

Industrial Alliance Insurance Auto and Home Inc.

Industrial Alliance Pacific General Insurance Corporation

Innovassur, assurances générales Inc.

Insurance Company of Prince Edward Island
Insurance Corporation of British Columbia

Intact Insurance Company Intact Farm Insurance Inc.

International Insurance Company

of Hannover Limited Ironshore Insurance Ltd.

Jevco Insurance Company

Jewelers Mutual Insurance Company

King's Mutual Insurance Company

Legacy General Insurance Company Liberty Mutual Insurance Company

Lloyd's Canada

Max Canada Insurance Company

Mennonite Mutual Fire Insurance Company

(Alberta) Ltd.

Metro General Insurance Corporation Ltd.

Mennonite Mutual Insurance Company

Millennium Insurance Corporation Missisquoi Insurance Company GMS Insurance Inc.

Gore Mutual Insurance Company Granite Compagnie d'Assurances

Compagnie d'Assurance Great American

Groupama S.A.

Groupe Estrie-Richelieu, Compagnie d'assurance (Le)

Groupe Ledor

Garantie, Compagnie d'Assurance de l'Amérique

du Nord (La)

Compagnie d'Assurance Incendie Hartford (La) HDI - Gerling America Insurance Company

Industrielle-Alliance, Assurance

auto et habitation inc.

Industrielle-Alliance Pacifique, Compagnie

d'Assurances Générales

Innovassur, Assurances Générales Inc.

Insurance Company of Prince Edward Island Insurance Corporation of British Columbia

Intact Compagnie d'assurance Intact Assurance agricole inc. International Insurance Company

of Hannover Limited Les Assurances Ironshore

Compagnie d'Assurances Jevco (La) Jewelers Mutual Insurance Company

King's Mutual Insurance Company (The)

Compagnie d'assurances générales Legacy

Liberty Mutual Insurance Company

Lloyd's Canada

Max Canada Insurance Company

Mennonite Mutual Fire Insurance Company
Mennonite Mutual Insurance Company

(Alberta) Ltd.

Metro General Insurance Corporation Ltd.

Millennium Insurance Corporation Compagnie d'Assurance Missisquoi (La) Mitsui Sumitomo Insurance Company Ltd.

Motors Insurance Corporation Munich Reinsurance America Inc.

Munich Reinsurance Company of Canada

Mutual Fire Insurance Company

of British Columbia

Mutuelle d'Eglise de l'Inter-Ouest

National Liability & Fire Insurance Company

Nordic Insurance Company of Canada

Northbridge General Insurance Corporation

Northbridge Commercial Insurance Corporation

Northbridge Personal Insurance Corporation

North Waterloo Farmers Mutual

Insurance Company

Novex Insurance Company

Old Republic Insurance Company of Canada

Omega General Insurance Corporation

Optimum Assurance Agricole Inc. Optimum Société d'assurance Inc. Optimum West Insurance Company

PAFCO Insurance Company

Orion Travel Insurance Company

Peace Hills General Insurance Company

Pembridge Insurance Company

Personal Insurance Company
Personnelle, assurances générales

Perth Insurance Company

Pictou County Farmers' Mutual Fire

Insurance Company

Portage La Prairie Mutual Insurance Company

Primmum Insurance Company

Prince Edward Island Mutual Insurance Company

Pro-Demnity Insurance Company Progressive Insurance Company

Promutuel de L'estuaire Promutuel Reassurance

Protective Insurance Company

Compagnie d'Assurance Mitsui Sumitomo Limitée

Compagnie d'Assurance Motors (La) Réassurance Munich Amérique, Inc.

Munich du Canada, Compagnie

de Réassurance (La)

Mutual Fire Insurance Company

of British Columbia (The)

Mutuelle d'Église de l'Inter-Ouest (La)

National Liability & Fire Insurance Company

Nordique, Compagnie d'assurance du Canada (La)

Société d'assurance générale Northbridge

Société d'assurance des entreprises Northbridge Société d'assurance des particuliers Northbridge

North Waterloo Farmers Mutual Insurance

Company (The)

Novex Compagnie d'assurance

Ancienne République, Compagnie d'Assurance

du Canada (L')

Omega Compagnie d'Assurance générale

Optimum Assurance Agricole Inc.
Optimum Société d'Assurance Inc.
Optimum West Insurance Company
Compagnie d'Assurance Voyage Orion

PAFCO compagnie d'assurance

Peace Hills General Insurance Company Pembridge, compagnie d'assurance

Personnelle, Compagnie d'Assurances (La) Personnelle, assurances générales Inc. (La)

Perth, Compagnie d'Assurance Pictou County Farmers' Mutual Fire

Insurance Company

Portage La Prairie Mutual Insurance Company (The)

Primmum compagnie d'assurance

Prince Edward Island Mutual Insurance Company

Pro-Demnity Insurance Company Progressive Insurance Company

Promutuel de L'estuaire Promutuel Réassurance

Protectrice, société d'assurance (La)

Quebec Assurance Company

RBC General Insurance Company RBC Insurance Company of Canada

RCA Indemnity Corporation

Red River Valley Mutual Insurance Company

Repwest Insurance Company

Royal & Sun Alliance Insurance Company of Canada

S & Y Insurance Company

Safety National Casualty Corporation

Saskatchewan Mutual Insurance Company

Scotia General Insurance Company

Scottish & York Insurance Company Ltd.

Security Insurance Company of Hartford

Security National Insurance Company Sentry Insurance, A Mutual Company

SGI Canada

SGI Canada Insurance Services Ltd.

Shipowners' Mutual Protection & Indemnity

Association (Luxembourg)

Sompo Japan Nipponkoa Insurance Inc.

South Eastern Mutual Insurance Company

Sovereign General Insurance Company

SSQ, Societe d'assurances générales Inc.

Stanley Mutual Insurance Company

Starr Insurance & Reinsurance Ltd.

State Farm Fire and Casualty Company

State Farm Mutual Automobile

Insurance Company

St. Paul Fire & Marine Insurance Company

Sunderland Marine Mutual Insurance Company

T.H.E. Insurance Company Ltd.

TD Direct Insurance Company

TD General Insurance Company

TD Home and Auto Insurance Company

Technology Insurance Company Inc.

Temple Insurance Company

Compagnie d'Assurance du Québec

Compagnie d'assurance générale RBC

Compagnie d'assurance RBC du Canada

RCA Indemnity Corporation

Red River Valley Mutual Insurance Company

Compagnie d'assurance Repwest

Royal & Sun Alliance du Canada, société

d'assurances

S & Y Compagnie d'Assurance

Safety National Casualty Corporation

Saskatchewan Mutual Insurance Company

Scotia Générale, compagnie d'assurance

Compagnie d'assurance Scottish & York Limitée

Compagnie d'Assurance Sécurité de Hartford

Sécurité Nationale Compagnie d'Assurance

Sentry Insurance

SGI Canada

SGI Canada Insurance Services Ltd.

Entreprise d'assurances Shipowners' Mutual

Protection & Indemnity Association (Luxembourg) (L')

Assurances Sompo Nipponkoa du Japon Inc.

South Eastern Mutual Insurance Company

Souveraine, Compagnie d'Assurance Générale (La)

SSQ, Société d'Assurances Générales Inc.

Stanley Mutual Insurance Company

Starr Insurance & Reinsurance Ltd.

State Farm Fire and Casualty Company

State Farm Mutual Automobile

Insurance Company

Compagnie d'Assurance Saint Paul (La)

Société d'assurance mutuelle maritime

Sunderland Limitée

T.H.E. Insurance Company

TD assurance directe inc.

Compagnie d'Assurances Générales TD

Compagnie d'assurance habitation et auto TD

Société d'Assurance Technologie

Compagnie d'assurance Temple (La)

TIG Insurance Company

Tokio Marine & Nichido Fire Insurance Company

Traders General Insurance Company
Trafalgar Insurance Company of Canada

Trans Global Insurance Company

Travelers Insurance Company of Canada

Trisura Guarantee Insurance Company

Triton Insurance Company

TTC Insurance Company Limited

Unica Insurance Inc.

Unifund Assurance Company

Union Canadienne, compagnie d'assurances

Unique, compagnie d'assurances générales United General Insurance Corporation Utica Mutual Insurance Company

Virginia Surety Company Inc.

Waterloo Insurance Company

Wawanesa Mutual Insurance Company

Western Assurance Company

Western Financial Insurance Company

Westland Insurance Company
Westport Insurance Corporation
Wynward Insurance Group

XL Insurance Company Ltd.

XL Reinsurance America Inc.

XL Specialty Insurance Company

Zenith Insurance Company Zurich Insurance Company Société d'Assurance TIG

Tokio Maritime & Nichido Incendie Compagnie

d'Assurances Ltée

Compagnie d'Assurance Traders Générale Compagnie d'assurance Trafalgar du Canada

Compagnie d'assurances Trans Globale

Compagnie d'Assurance Travelers du Canada (La)

Compagnie d'assurance Trisura Garantie

Compagnie d'assurance Triton TTC Insurance Company Limited

Unica assurances inc.

Unifund, Compagnie d'Assurance

Union Canadienne, compagnie d'assurances (L')

Unique Assurances Générales Inc. (L')
United General Insurance Corporation
Compagnie d'Assurance Mutuelle Utica

Virginia Surety Company Inc.

Waterloo, Compagnie d'Assurance

Compagnie Mutuelle d'Assurance Wawanesa (La)

Western Assurance Company

Western Financial, Compagnie d'assurances

Westland Insurance Company Société d'assurance Westport Wynward Insurance Group

Compagnie d'assurance XL Limitée

Réassurance XL Amérique

Compagnie d'assurance XL Spécialité

Compagnie d'Assurance Zénith Zurich Compagnie d'Assurances SA