



Property and Casualty Insurance
Compensation Corporation

2017 Annual Report



Insolvency protection for home, automobile
and business insurance customers

PACICC Mission

The mission of the Property and Casualty Insurance Compensation Corporation is to protect eligible policyholders from undue financial loss in the event that a member insurer becomes insolvent.

We work to minimize the costs of insurer insolvencies and seek to maintain a high level of consumer and business confidence in Canada's property and casualty insurance industry through the financial protection we provide to policyholders.

PACICC Principles

- In the unlikely event that an insurance company becomes insolvent, policyholders should be protected from undue financial loss through prompt payment of covered claims.
- Financial preparedness is fundamental to PACICC's successful management support of insurance company liquidations, requiring both adequate financial capacity and prudently managed compensation funds.
- Good corporate governance, well-informed stakeholders and cost-effective delivery of member services are foundations for success.
- Frequent and open consultations with members, regulators, liquidators and other stakeholders will strengthen PACICC's performance.
- In-depth P&C insurance industry knowledge – based on applied research and analysis – is essential for effective monitoring of insolvency risk.

Key accomplishments in 2017

- Working with the Insurance Bureau of Canada, played a key role in convincing the Federal Department of Finance (in its second consultation paper on the federal financial sector framework) to consider how to limit system-wide risks an extreme earthquake could pose to federal P&C insurers.
- Completed a formal intervention guideline agreement with the Autorité des Marchés Financiers (AMF), formalizing the roles of the regulator and the guarantee fund in responding to financially-distressed insurance companies and protecting policyholders. Work is progressing on similar agreements with OSFI, Alberta and B.C. These agreements will give PACICC earlier notice of financial difficulties facing a member insurer.
- Completed the second full year of operation of PACICC’s Pre-Insolvency Regulatory Liaison Committee (comprising public directors on PACICC’s Board), enhancing our ability to work effectively with insurance regulators.
- Published the eleventh paper in our *Why insurers fail series* (“Exit strategies of P&C insurers in Canada”) – and distributed the paper to members and other stakeholders.
- Delivered the fourth full year of programming of PACICC’s Risk Officer’s Forum, encompassing three in-person networking meetings and three webinars focusing on current and emerging risk issues – supported by a membership of approximately 400 P&C insurance risk professionals, including a principal contact in each member company.

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DURING 2017, CANADA'S INSURANCE INDUSTRY began to recover from the costliest insured loss ever experienced in this country – the wildfires that devastated Fort McMurray a year earlier. Through the first three quarters of 2017, net income for the industry as a whole increased fivefold, from \$0.5 billion to \$2.5 billion. The total loss ratio improved by more than seven percentage points.

At PACICC, we continue to caution that periodic large catastrophe losses and accompanying earnings volatility are more the “new normal” for our industry. This underscores the importance of sound risk management for insurers, with the goal of better preparedness for and increased resilience to severe weather loss events.

Mitigating risks to insurer solvency is central to PACICC's mandate as the industry's guarantee fund. Working with the Insurance Bureau of Canada, PACICC's research

“... periodic large catastrophe losses and accompanying earnings volatility are more the “new normal” for our industry.”

and analysis played a key role in convincing the Federal Department of Finance to consider “how to limit the system-wide risks an extreme earthquake could pose to federal P&C insurers.”¹ While we do not yet know what the Federal government may be prepared to do, it is noteworthy that policymakers are taking seriously a risk that could potentially overwhelm the industry.

PACICC worked closely with regulators to develop formal intervention guideline agreements which will give PACICC earlier notice of financial difficulties facing a member insurer. This could potentially reduce costs for the industry and be less disruptive for insurance consumers. An agreement was signed last year with the AMF. Another agreement with OSFI is being finalized. Similar guideline agreements are being discussed between PACICC and insurance regulators in Alberta and B.C. Recent changes made to PACICC's governance ensure that any exchanges of company information under these agreements will remain confidential.

PACICC continues to sponsor and support an active Risk Officer’s Forum for Canada’s P&C insurance industry. The Forum has become well-established after four years in operation, building a network of close to 400 risk professionals from the industry – including CEOs, Presidents and Chief Agents, Chief Risk Officers, CFOs and other senior finance staff from PACICC member companies. Last year saw an active program of in-person meetings, guest speakers and webinars on emerging risk issues. This will continue in 2018.

In closing, I would like to thank my colleagues on the Board of Directors for their counsel and expertise over the past year. And I extend my thanks to Paul Kovacs and his management team for achieving solid financial operating results in 2017 – and for helping the Board govern PACICC effectively. 🇨🇦

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¹ From the second consultation paper on the Federal Financial Sector Framework (*Potential Policy Measures to Support a Strong and Growing Economy: Positioning Canada’s Financial Sector for the Future*), released on August 11, 2017.



FOR THE PERIOD 2018 to 2020, PACICC’s new strategic plan focuses on three key priorities. In 2018, our work will focus on supporting the renewal of Federal financial sector legislation. In 2019, PACICC will review its coverage and benefits. In 2020, PACICC’s recommended priority is to develop an early intervention framework for the Corporation.

PACICC strives to maintain a high level of consumer and business confidence in Canada’s P&C insurance industry through the financial protection we provide to policyholders. Developing actions to reduce the risk of an insurer insolvency is a key focus of the Corporation. Recognizing that company failures can and do occur, however, PACICC is equally focused on preparedness, safeguarding consumers’ interests and minimizing the costs associated with any insolvency. This

preparedness includes regular contact with Canada’s provincial insurance regulators to assist in managing the major solvency threats affecting the industry.

“... we will support Finance Canada as it considers how to limit the system-wide risks a catastrophic earthquake could pose to federal P&C insurers.”

Renewing Federal financial sector legislation

PACICC’s priority issue for 2018 is active participation in the Federal government’s renewal of financial sector legislation.

In partnership with the Insurance Bureau of Canada, we will support Finance Canada as it considers how to limit the system-wide risks a catastrophic earthquake could pose to federal P&C insurers. PACICC had numerous discussions with Finance officials and provided written submissions on this issue. We expect the file to stay active in the year ahead. A possible outcome is that PACICC could be authorized to borrow funds from the Federal government to support insurance consumers in the event of an extreme earthquake. If this issue can be successfully addressed, it would help to mitigate a critical risk in PACICC’s risk profile – and most important, it would strengthen the soundness and financial stability of Canada’s P&C industry.

PACICC’s second objective in 2018 is to advance the case for modernizing the Federal *Winding-Up and Restructuring Act (WURA)* – the legislation governing the liquidation of failed banks and insurance companies. This has been a longstanding issue for PACICC. Our position advocating reform is well-developed and has been communicated to Federal officials. While modernizing *WURA* is outside the

scope of strictly reviewing the Federal *Bank Act* and *Insurance Companies Act*, a compelling argument can be made to include it in the review because of its role as the resolution mechanism for insurance companies (and because it is woefully outdated!). Restructuring and resolution planning for insurance companies is on the Federal government’s policy radar, having introduced further policy and regulatory change for banks last year, including a “bail-in” regime for banks.

Reviewing PACICC’s coverage and benefits

PACICC’s priority for 2019 is to review the Corporation’s coverage and benefits. This was last done in 2006. The review will examine the full range of PACICC coverage and benefits. Stakeholder consultations will include member insurers, insurance consumers, regulators and liquidators. The last review resulted in one significant change being made – the limit on personal property coverage was increased to a maximum of \$300,000 per claim. All other PACICC claims limits remained at a maximum of \$250,000. PACICC has conducted research to help

“Insurance regulators have requested that PACICC review current limits for personal property claims...”

benchmark best practices of insurance guarantee funds in other jurisdictions. The results of this research will inform our review of coverage and benefits.

Insurance regulators have requested that PACICC review current limits for personal property claims owing to the significant increase in house prices since the last review and new knowledge about the potential for multiple total loss claims as a result of a wildfire or earthquake.

Developing an early-intervention framework for PACICC

In 2020, PACICC’s recommended priority is to develop an early-intervention framework. Recent developments have made it prudent for PACICC to consider when and how the Corporation would use the early-intervention (pre-insolvency) powers specified in Section XI, paragraph 40 of the Memorandum of Operation. This section of the Memorandum permits the Board of Directors to take “reasonable steps” prior to a member being ordered into wind-up if such steps are consistent with the Corporation’s objectives. The Memorandum further clarifies that “reasonable steps” include, “without limitation, assisting in the sale, transfer or reinsurance of a book of business written by a member company,” and/or “issuing guarantees or otherwise providing financial support.”

In closing, I want to thank Lawrie Savage and our other Board members for their guidance and support over the past year. A special thank you to Carlos Rodrigues, Jean-François Blais and Martin Thompson who retired from our Board over the past year. Thank you also to our staff for their continuing high-quality work. PACICC will continue to enhance its ability to protect policyholders in the event of a member insolvency, work to minimize insolvency costs and help to maintain high levels of confidence in our industry. I am confident that we are well-positioned for continued success in the years ahead. 🇨🇦

The business environment

In 2016, in large part due to the unprecedented insured claims from the Fort McMurray wildfire, Canadian P&C insurers recorded their second lowest return on equity in the past 40 years. Thankfully, from the perspective of Canadian insurance policyholders and shareholders, the industry rebounded to a more “normal” level of profitability in 2017.

The return to profitability was driven by improvement in underwriting results. The industry’s combined ratio, which measures the industry’s cost of paying claims and expenses compared to premiums collected, fell from 104.7% in 2016 to 97.2% in 2017. A combined ratio of less than 100% indicates an underwriting profit.

Sustained profitability is vital to maintaining the solvency of insurers and price stability in the insurance marketplace. Retained earnings are the primary source of capital for Canada’s P&C insurers. In total, Canada’s insurance industry now has more than \$47.5 billion in capital – the most the industry has ever reported. A well-capitalized industry provides stability for insurance consumers, promotes competition and attracts new entrants to the market.

Industry results rebound

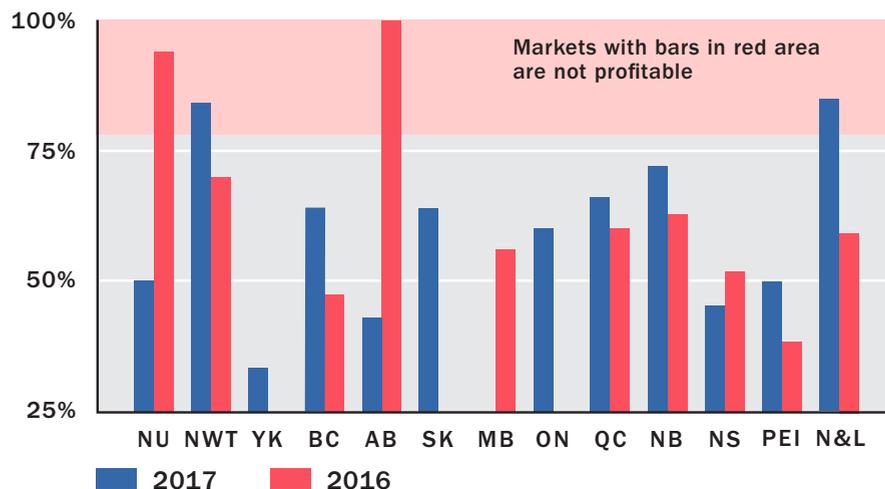
| (\$ Millions) | 2017 | 2016 | Change |
|--------------------------|--------|--------|---------------|
| DPW | 33,315 | 32,424 | 2.8% |
| Claims | 21,614 | 23,384 | -20.3% |
| Investment income | 2,222 | 2,315 | -4.0% |
| Net income | 2,508 | 419 | 498.5% |
| Capital | 47,515 | 46,746 | 1.6% |
| Combined ratio | 97.2% | 104.7% | |
| Industry MCT-BAAT | 229.1% | 249.4% | |

Results reflect the first nine months of the year

Property Markets

The 2016 wildfire had its most dramatic impact on Canada’s personal property insurance markets. Most of these markets returned to health in 2017 providing a secure source of earnings and capital for insurers. Maintaining a healthy, profitable homeowners’ insurance marketplace is important for the Canadian economy.

Property insurance is profitable in most markets



Source: PACCIC based on data from MSA Research

There are some homeowners’ insurance markets in Canada, however, where claims costs over the past seven years (the length of an average insurance cycle in Canada) exceeded 70-75 percent of the premiums collected. Claims costs at these levels yield unprofitable markets for insurers and represent a drain on capital. When results deteriorate, insurers must raise rates and adjust coverage in order to match premiums collected with expected claims paid. Adjustments like this are required to maintain the long-term stability of these markets.

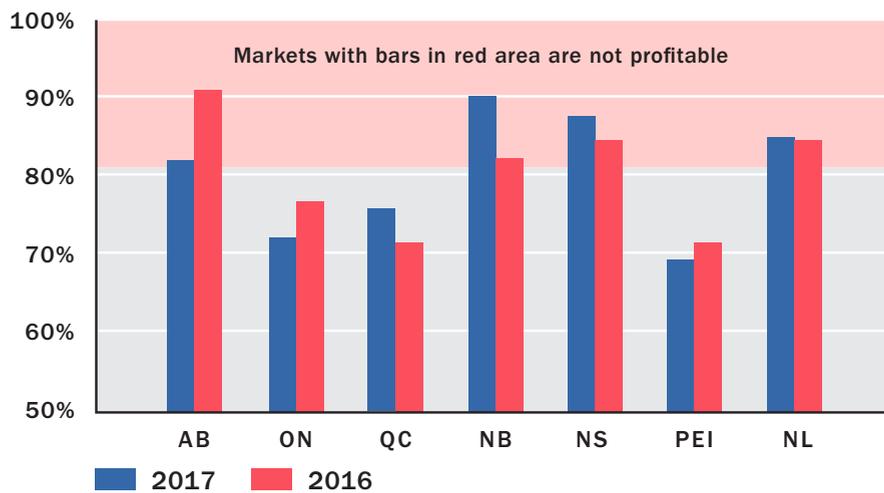
A wild card in the personal property market is the long-run trend of increasingly frequent and severe natural catastrophes. Over the past decade, it has become normal for insurance claims resulting from natural disasters in Canada to exceed \$1 billion annually. The problem is not so much that catastrophic losses are occurring. Rather, it is the fact that for insurers the 2016 wildfire was four to five times larger than the industry’s expected worst-case wildfire. The magnitude of this loss is a warning that losses from natural disasters can greatly exceed expectations.

Insurers must anticipate the costs associated with urban flooding, wildfire and other severe weather risks to properly factor them into the pricing of their products. While increasingly frequent and severe weather catastrophes present a yearly earnings challenge for the industry, they are not considered to be a threat to industry solvency, which is different from the catastrophic risk of an earthquake.

Automobile insurance markets

Auto insurance accounts for about one-half of Canada's P&C insurance market. It is a product that has been subject to enormous swings in profitability, and subject to constant reforms over the past 20 years. The Ontario auto product, which accounts for more than 25 percent of the industry's total premiums, currently appears profitable. The question facing consumers and the insurance industry is whether the latest round of reforms is sustainable and will affect industry solvency.

Increased solvency risk in some auto markets



Source: PACICC based on data from MSA Research

Solvency risk is also a concern for auto insurers operating in Atlantic Canada. When New Brunswick reformed its auto insurance product in 2004 by introducing a cap on pain and suffering awards, drivers in the province experienced a significant reduction in the price they paid for auto insurance. Insurers also reported profitable results.

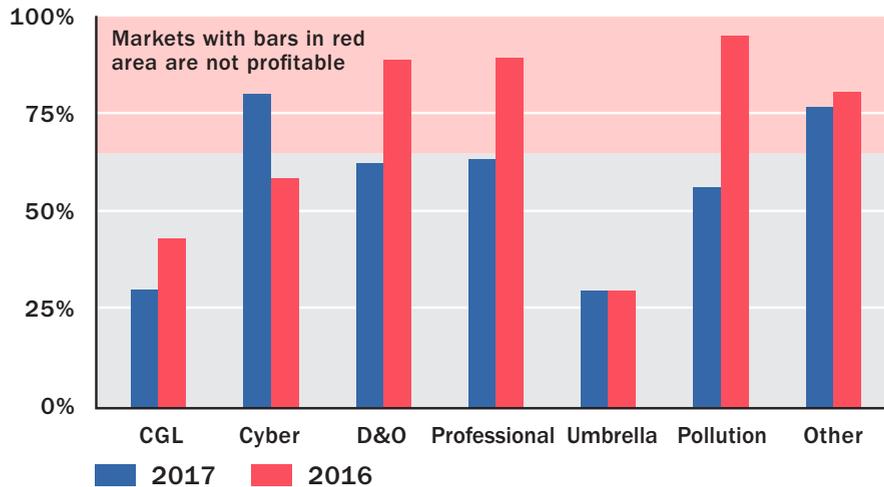
Additional product reform and the passage of time have eroded this stability. In the New Brunswick and Nova Scotia markets, there is evidence of increasing claims costs in the Bodily Injury portion of the auto insurance product which will put upward pressure on rates in the near term. There will be higher solvency risk if governments do not allow rates to offset these increased costs. Reform of the system is needed to reduce long-term costs of auto insurance in these provinces.

Auto insurance in Newfoundland and Labrador is another source of concern. The province did not introduce the same reforms as the other provinces in Atlantic Canada. Claims costs are rising faster than premiums. There are no signs that product reform is being considered in the near term. The Newfoundland and Labrador market is currently unprofitable and is eroding the capital base of insurers. Solvency risk may therefore be elevated for insurers selling auto insurance in Newfoundland and Labrador.

Commercial Lines

Commercial liability markets across Canada were profitable in 2017. This allowed insurers operating in these markets to generate capital. Canada’s commercial insurance market is very competitive and, in 2017, appears to be profitable allowing the capital bases of commercial insurers to grow.

Commercial liability insurance is profitable in most markets



Source: PACICC based on data from MSA Research

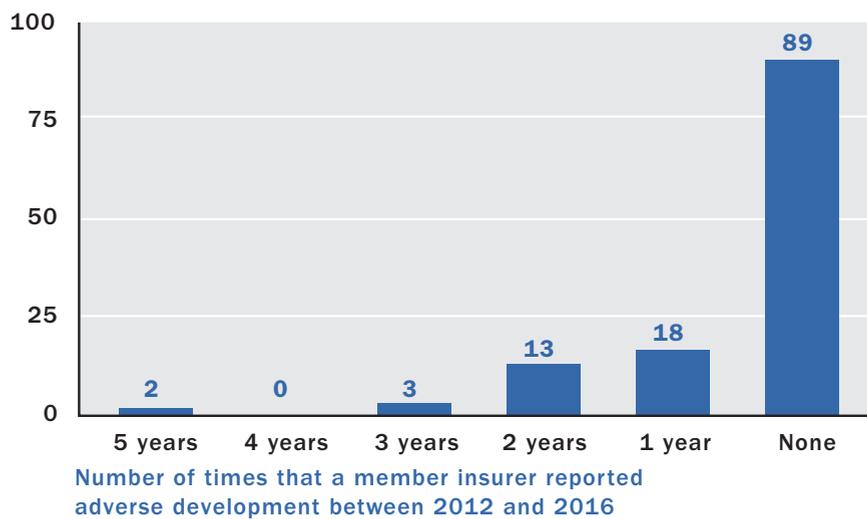
The most significant source of solvency risk in the commercial insurance market is the introduction of new insurance products such as cyber and other coverages. PACICC’s research into why insurers fail has consistently found that inadequate pricing and reserving is the primary cause of insurance insolvencies.

Significant differences in the financial performance across PACICC's membership

Some 200 PACICC member insurers actively compete in Canada. While the industry as a whole continues to report sustained profitability and capital growth, there is great disparity in the financial performance and health of individual insurers. PACICC regularly monitors insurers to assess the likelihood that they could fail.

Insurers with consistent adverse claims development

Number of insurers



Source: PACICC based on data from MSA Research

One warning sign of potential failure is adverse claims development. There are insurers in Canada that consistently report that they are under-reserved. PACICC's research program consistently finds that the number one reason for insolvency is poor pricing and reserving. PACICC monitors the financial results of individual insurers and liaises with regulators in pursuit of their common objective of protecting insurance consumers.

Insolvencies come in clusters

Fortunately, no Canadian P&C insurer failed in 2017. It has now been more than a decade since an insurer was ordered to be wound up by a Canadian insurance regulator. While this may seem like a long period of calm, it is not uncommon for the insurance industry. Recent history shows that periods of calm can be punctuated by clusters of insurer insolvencies.

| | 1980 to 1986 | 1990 to 1995 | 2000 to 2003 |
|----------------------------------|--------------|--------------|--------------|
| Number of insolvent insurers | 20 | 9 | 6 |
| Number of policyholders affected | 144,300 | 111,209 | 93,200 |

Source: PACICC

Long periods of stability create other risks. Because it has been more than a decade since a Canadian P&C insurer failed and was ordered into liquidation, there are a number of insurance regulators and bankruptcy professionals who have never managed the complexities involved in the liquidation of a P&C insurer.

Looking ahead

Most PACICC member insurers have a strong and healthy capital base supporting their operations. While significant variations in profitability and capital strength exist among companies, industry-wide measures show that the great majority of Canada's P&C insurers are well capitalized and prepared to face a challenging future. 

PACICC’s own risks

PACICC’s risk profile – comprising the Corporation’s priority risks – is summarized in the grid below (and briefly described in the accompanying text box). At year-end 2017, PACICC judged its risk profile to be stable – with no significant changes for any of the individual risks.

Risk profile Grid (as at October 2017)

| | | Inherent risk | | | |
|----------------------|-----------|---|---|---|---|
| | | Very low | Low | Medium | High |
| Impact rating | Very high | Financial Risk 1-1 Insolvency costs exceed risk limit-risk appetite | | | |
| | High | | Regulatory Risks 1-5 New laws 1-6 Benefits enhanced | | |
| | Medium | | Operational Risks 1-7 Resource demands 1-8 Unexpected insolvency costs | Regulatory Risks 1-3 Rate regulation Operational Risks 1-9 Lack of liquidator experience | |
| | Low | | | | Regulatory Risks 1-2 Solvency supervision 1-4 Outdated wind-up legislation |
| | | Very low | Low | Medium | High |
| | | Likelihood rating | | | |

PACICC's priority risks (risk profile)

- 1-1 A catastrophic earthquake or other factor causes a very large insurer to fail, or leads to multiple, smaller insolvencies; resulting insolvency costs exceed PACICC's risk limit-risk appetite (twice our annual general assessment capacity)
- 1-2 Supervisory practices below minimum IAIS standards
- 1-3 Rate regulation causes insolvency
- 1-4 Outdated winding-up legislation
- 1-5 Adverse changes in insurance legislation
- 1-6 PACICC could be forced to increase coverage and benefits
- 1-7 Risk 1-1 places extraordinary demands on human resources
- 1-8 Lack of member financial data results in unexpected insolvency costs
- 1-9 Much of Canada's accumulated P&C liquidation expertise has "retired"

PACICC's Board of Directors has approved a risk limit-risk appetite statement as part of the Corporation's ERM program. We define our risk limit-risk appetite as twice the Corporation's current maximum, annual general assessment capacity (the total \$ amount that PACICC could assess the industry in a single year to fund the covered claims of an insolvent member company). As at December 31, 2017, PACICC's risk limit-risk appetite was \$1.67 billion (Cdn). Events that could cause PACICC to exceed its risk limit-risk appetite include the insolvency of a large member company or a severe catastrophic loss such as a large urban earthquake. In both cases, there is a high likelihood that the total liabilities coming to PACICC would be greater than the risk limit-risk appetite – resulting potentially in undue delays in policyholder compensation.

More information on PACICC's full risk register can be reviewed as part of the Board-approved Risk Management Report, posted on the Corporation's website at www.pacicc.ca

Risk Officer's Forum

PACICC's P&C Risk Officer's Forum completed its fourth full year of successful operations in 2017. The Forum has attracted a broad base of membership among Canadian P&C risk professionals and Chief Risk Officers; supported by a robust, well-planned program of in-person meetings and webinars focusing on emerging industry issues and risks. Feedback received from members through follow-up evaluations has been very positive. From PACICC's viewpoint, the Forum is achieving all of its objectives.

Risk Officer's Forum Mandate:

- Discuss and share risk management best practices within industry;
- Review and communicate topical risk management information;
- Serve as a risk management resource for PACICC and for insurance regulators;
- Discuss major existing risks and significant emerging risks within the industry; and
- Provide resources, references and information to facilitate research of risk management and related governance topics.

2017 Event Dates and Discussion Topics

Forum Meetings:

- April 20 OSFI Update on Industry Issues
- September 27 Blockchain Technology
- November 15 CEO Perspective on ERM

Emerging Risks Webinars:

- February 22 On-Demand Insurance
- May 17 The Smart Factory -- Innovative new technologies in the P&C insurance industry
- October 25 Generational and Demographic Change

2018 Event Dates and Discussion Topics

Forum Meetings:

- April 5 OSFI Update on Industry Issues
- September 5 IFRS 17 Insurance Contracts
- November* CEO Perspective on ERM (*date to be announced)

Emerging Risks Webinars:

- February 21 Climate Change
- May 16 Legalized Access to Marijuana
- October 24 Artificial Intelligence and Machine Learning

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INDEPENDENT AUDITORS' REPORT

To the members of the Property and Casualty Insurance
Compensation Corporation

We have audited the accompanying financial statements of the Property and Casualty Insurance Compensation Corporation, which comprise the statement of financial position as at December 31, 2017, the statements of comprehensive income, changes in equity and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Property and Casualty Insurance Compensation Corporation as at December 31, 2017, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

Chartered Professional Accountants, Licensed Public Accountants

March 1, 2018
Toronto, Canada

Statement of Financial Position

December 31, 2017 and December 31 2016

In thousands of dollars

| | December 31, 2017 | December 31, 2016 |
|-------------------------------------|-------------------|-------------------|
| Assets | | |
| Cash (note 7) | \$22,637 | \$23,040 |
| Investments (note 7) | 53,870 | 52,530 |
| Accrued interest | 193 | 254 |
| Assessment receivable | 3 | 5 |
| Other receivables | 58 | 45 |
| Total assets | \$76,761 | \$75,874 |
| Liabilities and Equity | | |
| Liabilities: | | |
| Trade and other payables | \$138 | \$198 |
| Provisions (note 6) | 39 | 113 |
| Total liabilities | 177 | 311 |
| Equity: | | |
| Operations surplus | 1,657 | 1,660 |
| Liquidation surplus | 20,822 | 20,758 |
| Compensation Fund | 54,105 | 53,145 |
| Total equity | 76,584 | 75,563 |
| Total liabilities and equity | \$76,761 | \$75,874 |

See accompanying notes to financial statements.

On behalf of the Board:



Lawrie Savage, *Board Chair*



Bruce Thompson, *Director*

Financial statements (continued)

Statement of Comprehensive Income

Years ended December 31, 2017 and December 31 2016

In thousands of dollars

| | 2017 | 2016 |
|---|----------------|----------------|
| Revenue from operations: | | |
| Members assessments | \$1,431 | \$1,433 |
| Investment income | 20 | 15 |
| Funding from liquidations and others | 179 | 175 |
| | 1,630 | 1,623 |
| Expenses: | | |
| Salaries and benefits | 803 | 898 |
| Research and other consulting | 206 | 205 |
| Premises | 153 | 149 |
| Investment management | 85 | 84 |
| Board of Directors | 69 | 78 |
| Legal fees | 34 | 34 |
| Corporate secretary and accounting services | 45 | 45 |
| Travel | 82 | 50 |
| Telephone and postage | 20 | 17 |
| Furniture and equipment | 27 | 27 |
| Printing and office supplies | 26 | 25 |
| Insurance | 15 | 15 |
| Bank | 1 | 1 |
| Miscellaneous | 67 | 27 |
| | 1,633 | 1,655 |
| Excess of expenses over revenue – operations | (3) | (32) |
| Liquidations: (note 5(b)): | | |
| Liquidation dividends | – | 1,835 |
| Investment income | 194 | 145 |
| Other expense | (130) | (82) |
| Excess of revenue over expenses – liquidations | 64 | 1,898 |
| Compensation Fund: | | |
| Investment income | 960 | 993 |
| Excess of revenue over expenses – Compensation Fund | 960 | 993 |
| Total comprehensive income | \$1,021 | \$2,859 |

All income is attributable to members.

See accompanying notes to financial statements.

Statement of Changes in Equity

Years ended December 31, 2017, December 31, 2016 and December 31, 2015

(In thousands of dollars)

| | Operations surplus | Liquidation surplus | Compensation Fund | Total |
|-----------------------------------|--------------------|---------------------|-------------------|-----------------|
| Balance, December 31, 2015 | \$1,692 | \$18,860 | \$52,152 | \$72,704 |
| Comprehensive income (loss) | (32) | 1,898 | 993 | 2,859 |
| Balance, December 31, 2016 | 1,660 | 20,758 | 53,145 | 75,563 |
| Comprehensive income (loss) | (3) | 64 | 960 | 1,021 |
| Balance, December 31, 2017 | \$1,657 | \$20,822 | \$54,105 | \$76,584 |

See accompanying notes to financial statements.

Statement of Cash Flows

Years ended December 31, 2017 and December 31, 2016

(In thousands of dollars)

| | 2017 | 2016 |
|--|-----------------|-----------------|
| Cash provided by (used in): | | |
| Operating activities: | | |
| Excess of revenue over expenses (expenses over revenue): | | |
| Operations | \$ (3) | \$ (32) |
| Liquidations | 64 | 1,898 |
| Compensation Fund | 960 | 993 |
| Amortization of bond premium and discount | 319 | 175 |
| Change in accrued interest | 61 | 27 |
| Change in receivables | (11) | (17) |
| Change in trade and other payables and provisions | (134) | 16 |
| Cash provided by operating activities | 1,256 | 3,060 |
| Investing activities: | | |
| Maturity of investments | 12,296 | 7,008 |
| Purchase of investments | (13,955) | (7,870) |
| Cash used in investing activities | (1,659) | (862) |
| Increase (decrease) in cash | (403) | 2,198 |
| Cash, beginning of year | 23,040 | 20,842 |
| Cash, end of year | \$22,637 | \$23,040 |

See accompanying notes to financial statements.

Years ended December 31, 2017 and December 31 2016

In thousands of dollars

The Property and Casualty Insurance Compensation Corporation ("PACICC" or the "Corporation") was incorporated under the provisions of the *Canada Corporations Act* on February 17, 1988 and operates as a non-profit organization. The objective of PACICC is to be available to make payments to insured policyholders in the event that a property and casualty insurer that is a member becomes insolvent. The Corporation's members include all licensed property and casualty insurers (other than Farm Mutuals) and all government-owned property and casualty insurers (other than those writing automobile insurance only) carrying on business in a participating jurisdiction. For a full description of the protection provided, reference should be made to PACICC's By-Laws and Memorandum of Operation.

The Corporation is domiciled in Canada. The address of the Corporation's registered office is 20 Richmond Street East, Suite 210, Toronto, Ontario, M5C 2R9.

The financial statements of the Corporation for the year ended December 31, 2017 include the funds of the Corporation.

1. Basis of preparation:

(a) Statement of compliance:

The financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board ("IASB").

The financial statements for the year ended December 31, 2017 have been approved for issue by the Board of Directors on March 1, 2018.

(b) Funds:

The Corporation is funded by assessments levied on its members. Assessments are recognized on an accrual basis as revenue of the appropriate restricted funds. Investment income earned by the funds is recognized in the respective fund.

(c) Basis of measurement:

The basis of measurement is historical cost except for bonds which are measured at amortized cost using the effective interest rate method.

(d) Functional and presentation currency:

These financial statements are presented in Canadian dollars, which is the Corporation's functional currency. Except as otherwise indicated, all financial information presented in Canadian dollars has been rounded to the nearest thousand.

(e) Use of estimates:

The preparation of the financial statements requires management to make estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the year. Actual results could differ from these estimates. Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the year in which the estimate is revised.

(f) Liquidity format:

The Corporation presents its statement of financial position broadly in order of liquidity.

2. Significant accounting policies:

(a) Cash and cash equivalents:

Cash and cash equivalents are highly liquid investments composed of bank balances, overnight bank deposits and short-term investments carried at cost.

(b) Bonds:

Bonds are carried at amortized cost. Interest income is recorded on an accrual basis using the effective interest method. Realized gains and losses and impairment losses are recognized immediately in income.

The fair values reported are based on a hierarchy that reflects the significance of the inputs making the measurements:

- Level 1 – quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 – inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly (i.e., as prices) or indirectly (i.e., derived from prices); and
- Level 3 – inputs for the asset or liability that are not based on observable market data (unobservable inputs).

(c) Equipment:

Equipment is depreciated over three years on a straight-line basis based on its estimated useful life.

(d) Provisions:

A provision is recognized if, as a result of a past event, the Corporation has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The unwinding of the discount is recognized in profit or loss.

(e) Operating lease:

At inception of an arrangement, the Corporation determines whether such an arrangement is or contains a lease. A specific asset is the subject of a lease if fulfilment of the arrangement is dependent on the use of that specified asset. An arrangement conveys the right to use the asset if the arrangement conveys to the Corporation the right to control the use of the underlying asset.

All of the Corporation's leases are classified as operating leases and are not recognized in the Corporation's statement of financial position.

(f) Income taxes:

The Corporation is registered as a non-profit organization and, accordingly, is currently exempt from income taxes, provided certain requirements of the *Income Tax Act (Canada)* are met.

(g) Revenue recognition:

(i) Member assessments:

Member assessments are recognized as income when due. Assessments for members in liquidation are based on management's best estimate of the ultimate cost of the liquidation and are recorded in full in the year approved by the Board of Directors. The estimated ultimate cost of each liquidation is based upon projected future cash flows from its assets, settlement of its claims and the estimated liquidation expenses. While these estimates are updated as the liquidation progresses, it is possible that changes in future conditions surrounding the estimated assumptions could require a material change in the recognized amount. The liquidation assessment amount that is billed to member companies is the lesser of the assessment limit as set out in the By-Laws of the Corporation and management's estimate of the funding requirements of liquidation.

(ii) Liquidation dividends:

Liquidation dividends are recorded when notification of such is received from the liquidator. Refunds of previous member assessments are considered at this time. Any fund balance remaining will be refunded to members once the liquidator has been formally discharged by the court.

(iii) Interest income:

Interest income from debt securities, including bonds and debentures, is recognized on an accrual basis using the effective interest rate method.

3. New standards and interpretations not yet adopted:

a) IFRS 9 – Financial instruments (“IFRS 9”):

In July 2014, the IASB published an amended version of IFRS 9, which replaces International Accounting Standard (“IAS 39”) Financial Instruments - Recognition and Measurement, and includes guidance on the classification and measurement of financial instruments, impairment of financial assets, and a new general hedge accounting model. Financial asset classification is based on the cash flow characteristics and the business model in which an asset is held. The classification determines how a financial instrument is accounted for and measured. IFRS 9 also introduces a single impairment model for financial instruments not measured at fair value through profit and loss that requires recognition of expected credit losses at initial recognition of a financial instrument and the recognition of full lifetime expected credit losses if certain criteria are met. The new model for hedge accounting aligns hedge accounting with risk management activities. The financial reporting impact of adopting IFRS 9 is considered not to be material to the Corporation.

b) IFRS 15, Revenue from Contracts with Customers (“IFRS 15”):

On May 28, 2014, the IASB issued IFRS 15. The new standard is effective for annual periods beginning on or after January 1, 2018. Earlier application is permitted. IFRS 15 will replace IAS 18, Revenue, alongside other standards and interpretations. The standard contains a single model that applies to contracts with customers and two approaches to recognizing revenue: at a point in time or over time. The model features a contract-based five step analysis of transactions to determine whether, how much and when revenue is recognized. New estimates and judgmental thresholds have been introduced, which may affect the amount and/or timing of revenue recognized. The new standard applies to contracts with customers. It does not apply to insurance contracts, financial instruments or lease contracts, which fall in the scope of other IFRS. On April 12, 2016, the IASB issued clarifications to IFRS 15, which became effective on the IFRS 15 effective date. The clarifications to IFRS 15 provide additional guidance with respect to the five-step analysis, transition, and the application of the standard to licenses of intellectual property. The Corporation intends to adopt IFRS 15 and the clarifications in its financial statements for the annual period beginning on January 1, 2018. The financial reporting impact of adopting IFRS 15 is considered not to be material to the Corporation.

c) IFRS 16, Leases (“IFRS 16”):

On January 13, 2016, the IASB issued IFRS 16. The new standard is effective for annual periods beginning on or after January 1, 2019. Earlier application is permitted for entities that apply IFRS 15 at or before the date of initial adoption of IFRS 16. IFRS 16 will replace IAS 17, Leases (“IAS 17”). This standard introduces a single lessee accounting model and requires a lessee to recognize assets and liabilities for all leases with a term of more than 12 months,

unless the underlying asset is of low value. A lessee is required to recognize a right-of-use asset representing its right to use the underlying asset and a lease liability representing its obligation to make lease payments. This standard substantially carries forward the lessor accounting requirements of IAS 17, while requiring enhanced disclosures to be provided by lessors. Other areas of the lease accounting model have been impacted, including the definition of a lease. Transitional provisions have been provided. The Corporation intends to adopt IFRS 16 in its financial statements for the annual period beginning on January 1, 2019. The financial reporting impact of adopting IFRS 16 is considered not to be material to the Corporation.

4. General and designated funds:

The following summarizes the assessment activity in the general funds and the open insolvencies:

(a) Operations Fund:

Administrative assessments are periodically levied against members to cover operating expenses not associated with a particular insolvency.

(b) Compensation Fund:

In 1997, the Board of Directors approved a Compensation Fund to provide for a permanent source of immediate funds in the event of any new insolvencies in the future. Members were assessed in 1998 and the amount was received in equal annual instalments over the three-year period from 1998 to 2000.

(c) Markham General Fund:

On July 24, 2002, a winding-up order was issued. PACICC member assessments for Markham General total \$22,891,298 to date, all of which was recognized prior to 2014. Claims paid to date by the liquidator total \$21,176,272 and liquidation dividends of \$15,485,074 have been received to date, of which \$102,765 was recognized in 2015. Provisions of nil (2016 - nil) have been made for future claim payments.

(d) Canadian Millers' Fund:

On December 13, 2001, a winding-up order was issued. On January 2, 2002, the Board of Directors of PACICC approved and management levied an assessment of \$3,000,000 and approved that withdrawals of up to \$7,000,000 could be made from the Compensation Fund to pay unearned premiums and claims. Liquidation dividends of \$3,757,412 have been received to date. Claims paid to date by the Corporation total \$4,740,480. This company has been fully wound up and the court has discharged the liquidator.

(e) Reliance Fund:

In December of 2009, the liquidator for Reliance received court approval for the estate to pay dividends of 100% to creditors. As a result, the loan and services agreement between PACICC and the liquidator was terminated, along with any reserve on PACICC's general assessment capacity to back the former agreement. PACICC remains an inspector in the Reliance liquidation, but no longer has any financial obligations to the estate.

(f) GISCO Fund:

In 2000, the Board of Directors approved an assessment of \$5,000,000 and billed members \$3,500,000. The previously approved but unbilled assessment of \$1,500,000 was determined not to be required and was reversed in 2004. Claims paid to date by the Corporation total \$5,311,793. Liquidation dividends received to date total \$5,731,578 of which nil was received in 2017.

Notes to Financial statements (continued)

Years ended December 31, 2017 and December 31 2016

In thousands of dollars

4. General and designated funds (continued)

(g) Maplex Fund:

The Board of Directors approved an assessment of \$20,000,000 and billed members \$10,000,000 in each of 1995 and 1996. Liquidation dividends of \$19,024,266 have been received to date, all of which was received prior to 2014. The total claims paid to date by the Corporation amount to \$23,464,659. Refunds of \$5,275,969 were declared in 2008, of which all but \$75,148 has been distributed, and a further \$3,312,228 was refunded in 2011 (note 8(b) and (c)). In 2013, the 2008 undistributed funds of \$75,148 were transferred to the Compensation Fund (note 8(d)).

(h) Hiland Fund:

In 1994, the Board of Directors approved an assessment of \$5,000,000. However, in accordance with PACICC By-Laws, \$4,289,038 was billed in total to the members to the end of 2000. Liquidation dividends of \$6,173,061 have been received to date of which nil was received in 2017. The previously approved but unbilled assessment of \$710,962 was determined not to be required and, hence, was reversed in 2000. Claims paid to date by the Corporation total \$6,600,946.

(i) Beothic Fund:

In 1993, an assessment in the amount of \$2,500,000 was authorized by the Board of Directors. However, in accordance with PACICC By-Laws, members were billed \$1,011,212 in that year. The \$1,488,788 previously approved but unbilled assessment was

determined not to be required and, hence, was reversed in 1996. Claims paid to date by the Corporation total \$2,309,511. Dividends of \$2,070,297 have been received to date.

(j) Canadian Universal Fund:

The Board of Directors approved and billed a \$2,000,000 assessment in 1992. PACICC has paid several claims and the liquidator has reimbursed in full. Claims paid to date by the Corporation total \$527,085. No further claims are expected by the liquidator.

(k) Ontario General Fund:

In 1990, the Board of Directors approved an assessment of \$1,000,000, which was billed to the members. Claims paid to date by the Corporation total \$594,210. No further claims are expected by the liquidator.

(l) Advocate Fund:

In 1989, the Board of Directors approved an assessment of \$10,000,000, which was billed to the members. The progress of claims paid and liquidation dividends received resulted in a refund to members of \$6,000,000 in 1995 and a further \$1,638,758 was refunded in 2011 (note 8(c)). All PACICC claims have been paid and final liquidation dividends of \$3,520,934 were received in 1999. Claims paid by the Corporation total \$44,037,846. The court approved a discharge of the liquidator for Advocate in June 2007. PACICC has no further obligation to the estate.

5. Operating, Compensation and Liquidation Fund information:

(a) Statement of financial position as at December 31, 2017:

| | Operations | Compensation | Liquidation refund | Canadian Millers' | GISCO | Maplex | Hiland | Beothic | Canadian Universal | Ontario General | Advocate | Markham General | Total |
|-------------------------------------|----------------|-----------------|--------------------|-------------------|----------------|------------|----------------|--------------|--------------------|-----------------|-------------|-----------------|-----------------|
| Assets | | | | | | | | | | | | | |
| Cash | \$1,618 | \$69 | \$1 | \$1,089 | \$2,794 | \$- | \$2,424 | \$277 | \$840 | \$619 | \$15 | \$12,891 | \$22,637 |
| Investments | - | 53,870 | - | - | - | - | - | - | - | - | - | - | 53,870 |
| Accrued interest | 2 | 166 | - | 1 | 3 | - | 3 | - | 1 | 2 | - | 15 | 193 |
| Interfund receivable | 114 | - | - | - | - | - | - | - | - | - | - | - | 114 |
| Other receivables | 61 | - | - | - | - | - | - | - | - | - | - | - | 61 |
| Total assets | \$1,795 | \$54,105 | \$1 | \$1,090 | \$2,797 | \$- | \$2,427 | \$277 | \$841 | \$621 | \$15 | \$12,906 | \$76,875 |
| Liabilities and Equity | | | | | | | | | | | | | |
| Liabilities: | | | | | | | | | | | | | |
| Trade and other payables | \$138 | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$- | \$138 |
| Interfund payables | - | - | - | - | 14 | - | 10 | 13 | 3 | 3 | 15 | 56 | 114 |
| Provisions | - | - | - | - | 21 | - | 18 | - | - | - | - | - | 39 |
| Total liabilities | 138 | - | - | - | 35 | - | 28 | 13 | 3 | 3 | 15 | 56 | 291 |
| Equity: | | | | | | | | | | | | | |
| Operations surplus | 1,657 | - | - | - | - | - | - | - | - | - | - | - | 1,657 |
| Liquidation surplus | - | - | 1 | 1,090 | 2,762 | - | 2,399 | 264 | 838 | 618 | - | 12,850 | 20,822 |
| Compensation surplus | - | 54,105 | - | - | - | - | - | - | - | - | - | - | 54,105 |
| Total equity | 1,657 | 54,105 | 1 | 1,090 | 2,762 | - | 2,399 | 264 | 838 | 618 | - | 12,850 | 76,584 |
| Total liabilities and equity | \$1,795 | \$54,105 | \$1 | \$1,090 | \$2,797 | \$- | \$2,427 | \$277 | \$841 | \$621 | \$15 | \$12,906 | \$76,875 |

(b) Revenue and expenses from liquidations for the year ended December 31, 2017:

| | Liquidation refund | Canadian Millers' | GISCO | Maplex | Hiland | Beothic | Canadian Universal | Ontario General | Advocate | Markham General | Total |
|--------------------------------------|--------------------|-------------------|-------------|-------------|-------------|--------------|--------------------|-----------------|-------------|-----------------|-------------|
| Revenue: | | | | | | | | | | | |
| Investment | \$1 | \$10 | \$26 | \$ - | \$22 | \$3 | \$9 | \$6 | \$ - | \$117 | \$194 |
| Expenses: | | | | | | | | | | | |
| Expenses | 50 | 4 | 8 | - | 5 | 12 | - | - | - | 51 | 130 |
| Net results from liquidations | \$(49) | \$ 6 | \$18 | \$ - | \$17 | \$(9) | \$9 | \$6 | \$ - | \$66 | \$64 |

(c) Changes in liquidation surplus for the year ended December 31, 2017:

| | Liquidation refund | Canadian Millers' | GISCO | Maplex | Hiland | Beothic | Canadian Universal | Ontario General | Advocate | Markham General | Total liquidation surplus |
|-----------------------------------|--------------------|-------------------|----------------|-------------|----------------|--------------|--------------------|-----------------|-------------|-----------------|---------------------------|
| Balance, December 31, 2015 | \$52 | \$1,084 | \$2,719 | \$ - | \$564 | \$273 | 826 | \$610 | \$ - | \$12,732 | \$18,860 |
| Comprehensive income (loss) | (2) | - | 25 | - | 1,818 | - | 3 | 2 | - | 52 | 1,898 |
| Balance, December 31, 2016 | 50 | 1,084 | 2,744 | - | 2,382 | 273 | 829 | 612 | - | 12,784 | 20,758 |
| Comprehensive income (loss) | (49) | 6 | 18 | - | 17 | (9) | 9 | 6 | - | 66 | 64 |
| Balance, December 31, 2017 | \$1 | \$1,090 | \$2,762 | \$ - | \$2,399 | \$264 | \$838 | \$618 | \$ - | \$12,850 | \$20,822 |

6. Provisions:

| | Unclaimed refunds | Liquidations | | | | Total |
|--|-------------------|--------------|-------------|-------------|-----------------|-------------|
| | | GISCO | Maplex | Hiland | Markham General | |
| Balance, December 31, 2015 and 2016 | \$74 | \$21 | \$ - | \$18 | \$ - | \$113 |
| Reversal of provision for unclaimed funds from transfer to Compensation Fund | (74) | - | - | - | - | (74) |
| Balance, December 31, 2017 | \$ - | \$21 | \$ - | \$18 | \$ - | \$39 |

7. Financial instruments:

Carrying values and fair values:

| | 2017 | | 2016 | |
|------------------------|-----------------|-----------------|-----------------|-----------------|
| | Carrying value | Fair value | Carrying value | Fair value |
| Cash | \$22,637 | \$22,637 | 23,040 | \$23,040 |
| Short-term investments | 5,467 | 5,432 | 5,357 | 5,346 |
| Bonds | 48,403 | 48,214 | 47,173 | 47,711 |
| | \$76,507 | \$76,283 | \$75,570 | \$76,097 |

Cash, short-term investments and bonds are recorded at amortized cost.

(a) Short-term investments:

These investments have an aggregate carrying value of approximately \$5,467,000 (2016 - \$5,357,000). Short-term investments consist primarily of federal government short-term instruments with a maximum term to maturity of one year in an institutional pool of assets.

Notes to Financial statements (continued)

Years ended December 31, 2017 and December 31 2016

In thousands of dollars

7. Financial instruments: (continued)

(b) Bonds:

| | Remaining term to maturity | | | December 31, 2017 | | December 31, 2016 | |
|-----------|----------------------------|-----------------|--------------|-----------------------|----------------------|-----------------------|-----------------------|
| | Within 1 year | 1 to 5 years | Over 5 years | Total carrying amount | Effective rates | Total carrying amount | Effective rates |
| | Government | \$12,702 | \$18,803 | \$ - | \$31,505 | 1.60% - 5.45% | \$30,681 |
| Corporate | 1,005 | 15,893 | - | 16,898 | 1.67% - 4.81% | 16,492 | 1.71% - 4.81% |
| | \$13,707 | \$34,696 | \$ - | 48,403 | 1.60% - 5.45% | \$47,173 | 1.65% - 10.25% |

8. Refund to member companies:

- (a) On April 13, 2005, PACICC's Board of Directors authorized a refund from the proceeds of liquidation dividends to contributing members totalling \$19,880,520. This amount represented 80% of the total accumulated dividends recovered by PACICC from the estates of the following insolvent insurers: Advocate, Ontario General, Canadian Universal, Beothic, Hiland and Maplex.

As of December 31, 2011, PACICC had paid out \$19,516,296 from the total amount authorized for distribution of \$19,880,520. Of the residual amount of \$268,137, PACICC expects to pay out \$16,037 when instructions are received from several member companies on how to allocate the funds; the remaining amount of \$252,100 represents unclaimed refunds where PACICC is still in the process of determining ultimate ownership.

- (b) On November 1, 2006, PACICC's Board of Directors authorized a refund of \$5,275,969 from the proceeds of the Maplex liquidation. The amount distributed to date is \$5,200,821. The final \$75,148 will be distributed when instructions are received from several member companies on how to allocate the funds.
- (c) On November 8, 2011, PACICC's Board of Directors approved an additional refund of \$4,950,986 from the estates of Maplex (\$3,312,228) and Advocate (\$1,638,758) as these liquidations are now closed. Refunds of \$4,909,135 were distributed in December. The final \$41,851 is undistributed while management determines ultimate ownership.
- (d) As of December 31, 2013, the provisions for the undistributed funds from (a) (\$268,137), (b) (\$75,148), (c) (\$41,851) as well as unclaimed funds from these liquidations (\$192,862) totalling \$577,998 were reversed, and transferred to the Compensation Fund.
- (e) During 2014, the Board of Directors approved the transfer of the remaining funds of Maplex (\$22,000) and Advocate (\$6,000) liquidations to the Compensation Fund, as these liquidations have been wound-up and the amounts were deemed immaterial to distribute to membership.
- (f) During 2017, provisions for unclaimed dividends of \$74,283 were reversed. This along with undistributed dividends of \$47,432 remaining in the Liquidation fund were transferred to the Compensation Fund (\$121,715).

9. Assessment capacity:

PACICC has the ability to make a maximum potential annual general assessment of members of 1.5% (2016 - 1.5%) of covered premiums written, which amounted to approximately \$848,700,000 in 2017 (2016 - \$837,300,000). A loan arrangement with the liquidators of Canadian Millers', \$3,000,000 of this assessment capacity was reserved for any possible obligations of the Canadian Millers' liquidation. As the company had been fully wound-up and the liquidator has been discharged by the court, this loan arrangement no longer exists.

10. Equipment:

As at December 31, 2017, any equipment acquired by the Corporation had been fully amortized.

11. Commitments and contingencies:

(a) Legal:

In the normal course of business, the Corporation may be involved in various legal claims and other matters, the outcome of which is not presently determinable. In management's opinion, the resolution of any such matters would not have a material adverse effect on the financial condition of the Corporation.

(b) Lease:

In 2017, the Corporation renewed its lease for office premises commencing January 1, 2018 for a period of five years ending December 31, 2022. The annual lease commitment is \$68,563.

12. Fair value disclosure:

- (a) The carrying values of financial assets and liabilities, other than bonds, approximate their fair values due to the short-term nature of these financial instruments.
- (b) The Corporation uses a fair value hierarchy to categorize the inputs used in valuation techniques to measure fair value. The extent of the Corporation's use of quoted market prices (Level 1), internal models using observable market information as inputs (Level 2) and internal models without observable market information as inputs (Level 3) in the valuation of bond and equity investments, as well as derivatives, were as follows:

| | Total |
|---------|-----------------|
| Level 1 | \$ - |
| Level 2 | 48,214 |
| Level 3 | - |
| | \$48,214 |

13. Financial risk management:

(a) Credit risk:

Credit risk refers to the risk of financial loss from the failure of a counter party to honour its obligation to the Corporation. The only assets exposed to this type of risk are the investments held in the Compensation Fund and the funds on deposit with a financial institution. In order to minimize the exposure of risk, a comprehensive investment policy has been developed.

Generally, the Corporation's investment policy is to be as conservative as possible so as to protect its capital against undue financial and market risk while having ready access to the funds and increasing the value of the funds. The investments will be a mix of high-quality fixed income securities and cash equivalent instruments. The funds cannot be invested in equities. The policy also includes composition limits, issuer-type limits, quality limits, single issuer limits, corporate sector limits and time limits.

The breakdown of the bond portfolio by the higher of the Standard and Poores' and Moody's credit ratings as at December 31 is:

| Credit rating | December 31, 2017 | | December 31, 2016 | |
|---------------|-------------------|-------------------------|-------------------|-------------------------|
| | Carrying value | Percentage of portfolio | Carrying value | Percentage of portfolio |
| AAA | \$26,835 | 55.4% | \$29,376 | 62.2% |
| AA | 8,789 | 18.2% | 6,219 | 13.2% |
| A | 9,761 | 20.2% | 7,664 | 16.2% |
| BAA | 481 | 1.0% | - | -% |
| BBB | 2,537 | 5.2% | 3,914 | 8.4% |
| Total | \$48,403 | 100% | \$47,173 | 100% |

(b) Interest rate risk:

Interest rate risk is the potential for financial loss arising from changes in interest rates. Generally, the risk exposure for the Corporation is limited to the interest and dividend investment income which will be reduced during sustained periods of lower interest rates as higher yielding fixed income securities mature and the proceeds are reinvested at lower rates.

As at December 31, 2017, management estimates that an immediate hypothetical 1% move in interest rates, with all other variables held constant would impact the market value of bonds by approximately \$1,055,880 (2016 - \$1,044,870).

(c) Liquidity risk:

Liquidity risk is the risk of having insufficient cash resources to meet financial commitments. Liquidity requirements for the Corporation are met primarily by two sources. Daily operational expenses are met by an annual assessment to members of the Corporation at the beginning of each year as approved by the Board of Directors.

In the event a member company becomes insolvent and it is necessary for the Corporation to make payments to insured policy holders, the Corporation could use funds available in the Compensation Fund. The Corporation also has the ability to make a maximum annual general assessment of its members of 1.5% of covered premiums written, which amounted to approximately \$848,700,000 in 2017 (2016 - \$837,500,000).

A previous loan arrangement with the liquidators of Canadian Millers' amounting to \$3,000,000 was held in reserve for any possible obligations of the Canadian Millers' liquidation. This arrangement is no longer required as the company has been fully wound up and the courts have discharged the liquidator.

14. Remuneration:

Key personnel of the Corporation are members of the Board of Directors and senior executives. Remuneration paid to key personnel during the year includes the following expenses:

| | 2017 | 2016 |
|-----------------|--------------|--------------|
| Directors' fees | \$67 | \$78 |
| Salaries | 618 | 531 |
| Other benefits | 76 | 74 |
| | \$761 | \$683 |

2017/18 Board

Lawrie Savage
Chair
President
Lawrie Savage & Associates Inc.

Jean-François Blais*
President
Intact Insurance Company

Louis Durocher
Chief Risk Officer
Aviva Canada Inc.

Glenn Gibson
President and CEO
The GTG Group

Paul Kovacs
President and CEO
PACICC

Lynn Oldfield
President and CEO
AIG Insurance Company of Canada

Carlos Rodrigues*
President and CEO
Heartland Farm Mutual Inc.

Bruce Thompson
Consultant

Martin Thompson*
President and CEO
RSA Canada

Pete Walker
*Global Head of Technical Underwriting
and Reinsurance*
Zurich Insurance Company Limited

Board Committees

Audit and Risk
Bruce Thompson (Chair)
Louis Durocher
Lawrie Savage

**Governance
and Human Resources**
Lawrie Savage (Chair)
Glenn Gibson
Lynn Oldfield
Pete Walker

Pre-Insolvency Regulatory Liaison
Lawrie Savage (Chair)
Glenn Gibson
Paul Kovacs
Bruce Thompson

*Resigned from the Board in 2017

Paul Kovacs

President and Chief Executive Officer

Full-time staff

Grant Kelly

*Chief Economist
Vice President, Financial Analysis
and Regulatory Affairs*

Ian Campbell

Vice President, Operations

Tracy Waddington

Manager, Administration

Denika Hall

Administrator

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| Affiliated FM Insurance Company | Corporation d'Assurances Affiliated FM |
| AIG Insurance Company of Canada | Compagnie d'Assurance AIG du Canada |
| Alberta Motor Association Insurance Company | Alberta Motor Association Insurance Company |
| Allianz Global Risks U.S. Insurance Company | Compagnie d'Assurance Allianz Risques Mondiaux É.-U. |
| Allied World Specialty Insurance Company | Compagnie d'assurance de spécialité Allied World |
| Allstate Insurance Company of Canada | Allstate du Canada, Compagnie d'Assurance |
| Alpha, compagnie d'assurances Inc. | ALPHA, compagnie d'assurances inc. (L') |
| American Agricultural Insurance Company | American Agricultural Insurance Company |
| American Bankers Insurance Company of Florida | American Bankers Compagnie d'Assurance Générale de la Floride |
| American Road Insurance Company | Compagnie d'Assurance American Road |
| Antigonish Farmers' Mutual Insurance Company | Antigonish Farmers' Mutual Insurance Company |
| Arch Insurance Company | Compagnie d'assurance Arch |
| Ascentus Insurance Ltd. | Assurances Ascentus ltée (Les) |
| Aspen Insurance U.K. Ltd. | Compagnie d'assurance Aspen UK |
| Associated Electric & Gas Insurance Services | Services d'assurance associés électricité et gaz |
| Assurance Mutuelle des Fabriques de Québec | Assurance Mutuelle des Fabriques de Québec (L') |
| AssurePro Insurance Company Limited | AssurePro Insurance Company Limited |
| Atlantic Insurance Company Ltd. | Atlantic Insurance Company Ltd. |
| Aviva General Insurance Company | Aviva Compagnie d'Assurance Générale |
| Aviva Insurance Company of Canada | Aviva, Compagnie d'Assurance du Canada |
| AXA Art Insurance Corporation | AXA Art Insurance Corporation |
| AXA Insurance Company | AXA Assurances |
| AXIS Reinsurance Company (Canadian Branch) | AXIS Compagnie de Réassurance (succursale canadienne) |
| BCAA Insurance Corporation | BCAA Insurance Corporation |
| Belair Insurance Company Inc. | Compagnie d'assurance Belair Inc. (La) |
| Berkley Insurance Company | Compagnie d'Assurance Berkley |
| Boiler Inspection and Insurance Company of Canada | Compagnie d'Inspection et d'Assurance Chaudières et Machinerie (La) |
| British Columbia Life & Casualty Company | British Columbia Life & Casualty Company |
| CAA Insurance Company (Ontario) | CAA Insurance Company (Ontario) |
| Canadian Direct Insurance Inc. | Canadian Direct Insurance Inc. |
| Canadian Farm Insurance Corporation | Canadian Farm Insurance Corporation |
| Canadian Northern Shield Insurance Company | Bouclier du Nord Canadien, Compagnie d'assurance (Le) |
| Canassurance, General Insurance Company Inc. | Canassurance, compagnie d'assurances générales inc. |
| Capitale General Insurance (La) | Capitale Assurances Générales Inc. (La) |

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| Carleton Mutual Insurance Company | Carleton Mutual Insurance Company |
| Certas Direct Insurance Company | Certas direct, compagnie d'assurances |
| Certas Home and Auto Insurance Company | Certas, compagnie d'assurances habitation et auto |
| Cherokee Insurance Company | Cherokee Insurance Company |
| Chubb Insurance Company of Canada | Chubb du Canada Compagnie d'Assurance |
| Clare Mutual Insurance Company | Clare Mutual Insurance Company |
| Coachman Insurance Company | Coachman Insurance Company |
| Compagnie Française d'Assurance pour Commerce Extérieur | Compagnie Française d'Assurance pour le Commerce Extérieur |
| Compagnie mutuelle d'assurance en Église | Compagnie mutuelle d'assurance en Église |
| Continental Casualty Company | Compagnie d'assurance Continental Casualty (La) |
| Co-operators General Insurance Company | Compagnie d'Assurance Générale Co-operators (La) |
| CorePointe Insurance Company | Compagnie d'Assurance CorePointe (La) |
| Coseco Insurance Company | Compagnie d'Assurance Coseco |
| CUMIS General Insurance Company | Compagnie d'Assurance Générale CUMIS (La) |
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| DAS Legal Protection Insurance Limited | DAS Compagnie d'assurance de protection juridique limitée |
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| Desjardins General Insurance Inc. | Desjardins Assurances Générales Inc. |
| Dominion of Canada General Insurance Company (The) | Compagnie d'assurance générale Dominion du Canada |
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| Ecclesiastical Insurance Office PLC | Société des Assurances Ecclésiastiques |
| Echelon Insurance | Échelon Assurance |
| Economical Mutual Insurance Company | Economical, Compagnie Mutuelle d'Assurance |
| Electric Insurance Company | Compagnie d'assurance Electric |
| Elite Insurance Company | Compagnie d'Assurances Élite (La) |
| Employers Insurance Company of Wausau | Compagnie d'Assurances des Employeurs de Wausau |
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| Equitable General Insurance Company | L'Équitable, Compagnie d'Assurances Générales |
| Esurance Insurance Company of Canada | Esurance du Canada, Compagnie d'Assurance |
| Everest Insurance Company of Canada | Compagnie d'Assurance Everest du Canada (La) |
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| Factory Mutual Insurance Company | Factory Mutual Insurance Company |
| FCT Insurance Company Ltd. | Compagnie D'Assurances FCT Ltée |
| Federal Insurance Company | Compagnie d'assurances Fédérale |
| Federated Insurance Company of Canada | Federated, compagnie d'assurances du Canada (La) |
| Fenchurch General Insurance Company | Fenchurch Compagnie d'Assurance Générale |
| First North American Insurance Company | Nord-Américaine, Première Compagnie d'Assurance (La) |
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| Fortress Insurance Company | Fortress Insurance Company |
| Fundy Mutual Insurance Company | Fundy Mutual Insurance Company |

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| General Reinsurance Corporation | General Reinsurance Corporation |
| Germania Mutual Insurance Company | Germania Mutual Insurance Company |
| GMS Insurance Inc. | GMS Insurance Inc. |
| Gore Mutual Insurance Company | Gore Mutual Insurance Company |
| Great American Insurance Company | Compagnie d'Assurance Great American |
| Groupe Estrie-Richelieu, Compagnie d'assurance (Le) | Groupe Estrie-Richelieu, Compagnie d'assurance (Le) |
| Groupe Ledor | Groupe Ledor |
| Guarantee Company of North America (The) | Garantie, Compagnie d'Assurance de l'Amérique du Nord (La) |
| Hartford Fire Insurance Company Ltd. | Compagnie d'Assurance Incendie Hartford (La) |
| HDI Global SE Canada Branch | HDI Global SE (succursale canadienne) |
| Heartland Farm Mutual Inc. | Heartland Farm Mutual Inc |
| Industrial-Alliance Insurance Auto and Home Inc. | Industrielle-Alliance, Assurance auto et habitation inc. |
| Industrial-Alliance Pacific General Insurance Corporation | Industrielle-Alliance Pacifique, Compagnie d'Assurances Générales |
| InnovAssur, General Insurance Inc. | InnovAssur, assurances générales inc. |
| Insurance Company of Prince Edward Island | Insurance Company of Prince Edward Island |
| Insurance Corporation of British Columbia | Insurance Corporation of British Columbia |
| Intact Farm Insurance Inc. | Intact Assurance agricole inc. |
| Intact Insurance Company | Intact Compagnie d'assurance |
| International Insurance Company of Hannover SE | International Insurance Company of Hannover SE |
| Ironshore Insurance Ltd. | Les Assurances Ironshore |
| Jevco Insurance Company | Compagnie d'Assurances Jevco (La) |
| Jewelers Mutual Insurance Company | Jewelers Mutual Insurance Company |
| King's Mutual Insurance Company | King's Mutual Insurance Company (The) |
| Legacy General Insurance Company | Compagnie d'assurances générales Legacy |
| Liberty Mutual Insurance Company | Compagnie d'Assurance Liberté Mutuelle (La) |
| Lloyd's Underwriters | Les Souscripteurs du Lloyd's |
| MAX Insurance | MAX Insurance |
| Mennonite Mutual Fire Insurance Company | Mennonite Mutual Fire Insurance Company |
| Mennonite Mutual Fire Insurance Company of Saskatchewan | Mennonite Mutual Fire Insurance Company of Saskatchewan |

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| Mennonite Mutual Insurance Company (Alberta) Ltd. | Mennonite Mutual Insurance Company (Alberta) Ltd. |
| Millennium Insurance Corporation | Millennium Insurance Corporation |
| Missisquoi Insurance Company (The) | Compagnie d'Assurance Missisquoi (La) |
| Mitsui Sumitomo Insurance Company Ltd. | Compagnie d'Assurance Mitsui Sumitomo Limitée |
| Motors Insurance Corporation | Compagnie d'Assurance Motors (La) |
| Munich Reinsurance America Inc. | Réassurance Munich Amérique, Inc. |
| Mutual Fire Insurance Company of British Columbia (The) | Mutual Fire Insurance Company of British Columbia (The) |
| National Bank Life Insurance Company | Assurance-vie Banque Nationale, Compagnie d'assurance-vie |
| National Liability & Fire Insurance Company | National Liability & Fire Insurance Company |
| New Home Warranty Insurance (Canada) Corporation (The) | New Home Warranty Insurance (Canada) Corporation (The) |
| Nordic Insurance Company of Canada (The) | Nordique, Compagnie d'assurance du Canada (La) |
| Northbridge Commercial Insurance Corporation | Société d'assurance des entreprises Northbridge |
| Northbridge General Insurance Corporation | Société d'assurance générale Northbridge |
| Northbridge Personal Insurance Corporation | Société d'assurance des particuliers Northbridge |
| Novex Insurance Company | Novex Compagnie d'assurance |
| Old Republic Insurance Company of Canada | Ancienne République, Compagnie d'Assurance du Canada (L') |
| Omega General Insurance Company | Omega Compagnie d'Assurance générale |
| Optimum Farm Insurance Inc. | Optimum Assurance Agricole Inc. |
| Optimum Insurance Company Inc. | Optimum Société d'Assurance Inc. |
| Optimum West Insurance Company | Optimum West Insurance Company |
| Orion Travel Insurance Company | Compagnie d'Assurance Voyage Orion |
| PAFCO Insurance Company | PAFCO compagnie d'assurance |
| Peace Hills General Insurance Company | Peace Hills General Insurance Company |
| Pembridge Insurance Company | Pembridge, compagnie d'assurance |
| Personal General Insurance Inc. | Personnelle, assurances générales Inc. (La) |
| Personal Insurance Company (The) | Personnelle, Compagnie d'Assurances (La) |
| Perth Insurance Company | Perth, Compagnie d'Assurance |
| Petline Insurance Company | Compagnie d'assurance Petline |
| Pilot Insurance Company | Pilot Insurance Company |
| Portage La Prairie Mutual Insurance Company | Portage La Prairie Mutual Insurance Company (The) |
| Primum Insurance Company | Primum compagnie d'assurance |
| Prince Edward Island Mutual Insurance Company | Prince Edward Island Mutual Insurance Company |
| Pro-Demnity Insurance Company | Pro-Demnity Insurance Company |

Promutuel de L'estuaire
 Promutuel Réassurance
 Protective Insurance Company
 Prysm General Insurance Inc.

Quebec Assurance Company

RBC Insurance Company of Canada
 Red River Valley Mutual Insurance Company
 Royal & SunAlliance Insurance Company
 of Canada

S & Y Insurance Company
 Safety National Casualty Corporation
 St. Paul Fire & Marine Insurance Company
 Saskatchewan Mutual Insurance Company
 SCOR UK Company Limited
 Scotia General Insurance Company
 Scottish & York Insurance Company Ltd.
 Security National Insurance Company
 Sentry Insurance, A Mutual Company
 SGI Canada
 SGI Canada Insurance Services Ltd.
 Shipowners' Mutual Protection & Indemnity
 Association (Luxembourg)
 Sompo Japan Nipponkoa Insurance Inc.
 Sonnet Insurance Company
 South Eastern Mutual Insurance Company
 Sovereign General Insurance Company (The)
 SSQ, Insurance Company Inc.
 SSQ, Life Insurance Company Inc.
 SSQ, General Insurance Company Inc.
 Stanley Mutual Insurance Company
 Starr Insurance & Reinsurance Ltd.
 Sunderland Marine Mutual Insurance Company

Promutuel de L'estuaire
 Promutuel Réassurance
 Protectrice, société d'assurance (La)
 Prysm assurances générales inc.

Compagnie d'Assurance du Québec

Compagnie d'assurance RBC du Canada
 Red River Valley Mutual Insurance Company
 Royal & SunAlliance du Canada, société
 d'assurances

S & Y Compagnie d'Assurance
 Safety National Casualty Corporation
 Compagnie d'Assurance Saint Paul
 Saskatchewan Mutual Insurance Company
 SCOR UK Company Limited
 Scotia Générale, compagnie d'assurance
 Compagnie d'assurance Scottish & York Limitée
 Sécurité Nationale Compagnie d'Assurance
 Société mutuelle d'assurance Sentry (La)
 SGI Canada
 SGI Canada Insurance Services Ltd.
 Entreprise d'assurances Shipowners' Mutual
 Protection & Indemnity
 Association (Luxembourg) (L')
 Assurances Sompo Nipponkoa du Japon Inc.
 Compagnie d'assurance Sonnet
 South Eastern Mutual Insurance Company
 Souveraine, Compagnie d'Assurance Générale (La)
 SSQ, Société d'assurance inc.
 SSQ, Société d'assurance-vie inc.
 SSQ, Société d'Assurances Générales inc.
 Stanley Mutual Insurance Company
 Starr Insurance & Reinsurance Ltd.
 Société d'assurance mutuelle maritime
 Sunderland Limitée

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| T.H.E. Insurance Company | T.H.E. Insurance Company |
| TD Direct Insurance Inc. | TD assurance directe inc. |
| TD General Insurance Company | Compagnie d'Assurances Générales TD |
| TD Home and Auto Insurance Company | Compagnie d'assurance habitation et auto TD |
| Technology Insurance Company Inc. | Société d'assurance Technologie |
| Temple Insurance Company (The) | Compagnie d'assurance Temple (La) |
| Tokio Marine & Nichido Fire Insurance Company Ltd. | Tokio Maritime & Nichido Incendie Compagnie d'Assurances Ltée |
| Traders General Insurance Company | Compagnie d'Assurance Traders Générale |
| Trafalgar Insurance Company of Canada | Compagnie d'assurance Trafalgar du Canada |
| Trans Global Insurance Company | Compagnie d'assurances Trans Globale |
| Travelers Insurance Company of Canada | Compagnie d'Assurance Travelers du Canada (La) |
| Trisura Guarantee Insurance Company | Compagnie d'assurance Trisura Garantie |
| Triton Insurance Company | Compagnie d'assurance Triton |
| TTC Insurance Company Limited | TTC Insurance Company Limited |
| Unica Insurance Inc. | Unica assurances inc. |
| Unifund Assurance Company | Unifund, Compagnie d'Assurance |
| Unique General Insurance Inc. (L') | Unique Assurances Générales Inc. (L') |
| United General Insurance Corporation | United General Insurance Corporation |
| United States Liability Insurance Company | United States Liability Insurance Company |
| Virginia Surety Company Inc. | Virginia Surety Company Inc. |
| Waterloo Insurance Company | Waterloo, Compagnie d'Assurance |
| Wawanesa Mutual Insurance Company (The) | Compagnie Mutuelle d'Assurance Wawanesa (La) |
| Western Assurance Company | Western Assurance Company |
| Westland Insurance Company Limited | Westland Insurance Company Limited |
| Westport Insurance Corporation | Société d'assurance Westport |
| Wynward Insurance Group | Wynward Insurance Group |
| XL Specialty Insurance Company | Compagnie d'assurance XL Spécialité |
| Zenith Insurance Company | Compagnie d'Assurance Zénith |
| Zurich Insurance Company | Zurich Compagnie d'Assurances SA |

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