

Risk Officer's Forum Meeting

Thursday, April 14, 2016 (Lunch 12:00 Noon; Meeting 1:00-4:00 p.m.) Goodmans LLP, 333 Bay Street, Suite 3400, Toronto

AGENDA

12:00 Noon Lunch Buffet (Informal)

1:00 p.m. Introductory Remarks

Ian Campbell (Moderator) Vice President and Risk Management Advisory Committee Administrator, PACICC

1:05-2:00 p.m. Facilitated Group Discussion

Susan Meltzer, Vice President, Risk, Aviva Canada Topic: *Emerging Risk Identification*

2:00-3:00 p.m. Industry Panel Discussion

Panelists

- Katherine Macpherson, Assistant VP, Corporate Operational Risk, Sun Life Financial
- Tracy Mann, VP, Operational Risk Oversight, ERM, Economical Insurance
- Thomas Webb, Associate Actuary, Risk Modelling, ERM, Co-operators Group Limited Topic: *Operational Risk*

------ Refreshment Break (3:00-3:10 p.m.) ------

3:10-4:00 p.m. Guest Speaker

Carolyn Rogers

CEO and Superintendent, B.C. Financial Institutions Commission Vice Chair, Canadian Council of Insurance Regulators

Topic: Market Conduct Regulation

4:00 p.m. Meeting Adjourned