



## Risk Officer's Forum Meeting

Thursday, April 20, 2017 (Lunch 12:00 Noon; Meeting 1:00-4:00 p.m.)  
Goodmans LLP, 333 Bay Street, Suite 3400, Toronto

### AGENDA

12:00 Noon **Lunch Buffet** (Complimentary / Informal)

1:00 p.m. **Introductory Remarks / Welcome**

**Ian Campbell** (Moderator)

Vice President, Operations and Risk Management Advisory Committee Administrator, PACICC

1:10 p.m. **KEYNOTE SPEAKER**

**Penny Lee**

Senior Director, P&C Insurance Group, Insurance Supervision Sector  
Office of the Superintendent of Financial Institutions

*"Update on Current P&C Insurance Industry Issues"*

2:00-4:00 p.m. **INDUSTRY DISCUSSION**

**Facilitated Discussion** (2:00-2:50 p.m.)

⇒ *Operational Risk Management*

**Facilitator**

**Ginnie Welsman**

Consultant

Recognized insurance industry leader in Operational Risk Management

----- **Refreshment Break** (2:50-3:00 p.m.) -----

**Panel Discussion** (3:00-4:00 p.m.)

⇒ *Reputation Risk for P&C Insurance*

**Panelists**

- **Sanjeev Agarwal**, Chief Risk Officer, AIG Insurance Company of Canada
- **Brandon Blant**, Vice President, Risk Management, Intact Financial Corporation
- **Randy Musselman**, Chief Risk Officer, Chief Compliance Officer and Corporate Secretary  
The Guarantee Company of North America

4:00 p.m. **Meeting Adjourned**